# UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549

## FORM 10-Q

## (Mark One)

区 Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the quarterly period ended March 31, 2011
or
$\square$ Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 for the transition period from to $\qquad$
Commission File Number: 1-6887

## BANK OF HAWAII CORPORATION

(Exact name of registrant as specified in its charter)

Delaware<br>(State of incorporation)<br>130 Merchant Street, Honolulu, Hawaii<br>(Address of principal executive offices)<br>99-0148992<br>(I.R.S. Employer Identification No.)<br>96813<br>(Zip Code)

1-888-643-3888
(Registrant's telephone number, including area code)
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

$$
\text { Yes } \mathbb{X} \text { No }
$$

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

$$
\text { Yes } \mathbb{x} \text { No }
$$

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.


Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
Yes $\square$ No 区
As of April 12, 2011, there were 47,699,328 shares of common stock outstanding.

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## Part I - Financial Information

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Bank of Hawaii Corporation and Subsidiaries
Consolidated Statements of Income (Unaudited)

| (in thousands, except per share and share amounts) | Three Months Ended March 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  | 2010 |
| Interest Income |  |  |  |  |
| Interest and Fees on Loans and Leases | \$ | 66,593 | \$ | 77,271 |
| Income on Investment Securities |  |  |  |  |
| Available-for-Sale |  | 37,669 |  | 43,841 |
| Held-to-Maturity |  | 7,633 |  | 1,863 |
| Deposits |  | (2) |  | 13 |
| Funds Sold |  | 251 |  | 309 |
| Other |  | 279 |  | 277 |
| Total Interest Income |  | 112,423 |  | 123,574 |
| Interest Expense |  |  |  |  |
| Deposits |  | 5,232 |  | 8,307 |
| Securities Sold Under Agreements to Repurchase |  | 7,041 |  | 6,429 |
| Funds Purchased |  | 6 |  | 7 |
| Long-Term Debt |  | 447 |  | 1,178 |
| Total Interest Expense |  | 12,726 |  | 15,921 |
| Net Interest Income |  | 99,697 |  | 107,653 |
| Provision for Credit Losses |  | 4,691 |  | 20,711 |
| Net Interest Income After Provision for Credit Losses |  | 95,006 |  | 86,942 |
| Noninterest Income |  |  |  |  |
| Trust and Asset Management |  | 11,806 |  | 11,708 |
| Mortgage Banking |  | 3,122 |  | 3,464 |
| Service Charges on Deposit Accounts |  | 9,932 |  | 13,814 |
| Fees, Exchange, and Other Service Charges |  | 14,945 |  | 14,504 |
| Investment Securities Gains, Net |  | 6,084 |  | 20,021 |
| Insurance |  | 2,771 |  | 2,715 |
| Other |  | 5,262 |  | 5,556 |
| Total Noninterest Income |  | 53,922 |  | 71,782 |
| Noninterest Expense |  |  |  |  |
| Salaries and Benefits |  | 46,782 |  | 44,564 |
| Net Occupancy |  | 10,327 |  | 10,144 |
| Net Equipment |  | 4,698 |  | 4,558 |
| Professional Fees |  | 2,158 |  | 1,992 |
| FDIC Insurance |  | 3,244 |  | 3,100 |
| Other |  | 18,873 |  | 17,348 |
| Total Noninterest Expense |  | 86,082 |  | 81,706 |
| Income Before Provision for Income Taxes |  | 62,846 |  | 77,018 |
| Provision for Income Taxes |  | 20,486 |  | 24,282 |
| Net Income | \$ | 42,360 | \$ | 52,736 |
| Basic Earnings Per Share | \$ | 0.89 | \$ | 1.10 |
| Diluted Earnings Per Share | \$ | 0.88 | \$ | 1.09 |
| Dividends Declared Per Share | \$ | 0.45 | \$ | 0.45 |
| Basic Weighted Average Shares |  | 47,851,612 |  | 47,914,412 |
| Diluted Weighted Average Shares |  | 48,074,656 |  | 48,289,427 |

The accompanying notes are an integral part of the Consolidated Financial Statements (Unaudited).

Bank of Hawaii Corporation and Subsidiaries
Consolidated Statements of Condition (Unaudited)

| (dollars in thousands) | $\begin{array}{r} \hline \text { March 31, } \\ 2011 \\ \hline \end{array}$ |  | $\begin{array}{r} \hline \text { December 31, } \\ 2010 \\ \hline \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Interest-Bearing Deposits | \$ | 5,394 | \$ | 3,472 |
| Funds Sold |  | 419,379 |  | 438,327 |
| Investment Securities |  |  |  |  |
| Available-for-Sale |  | 4,045,096 |  | 6,533,874 |
| Held-to-Maturity (Fair Value of \$2,437,803 and \$134,028) |  | 2,426,710 |  | 127,249 |
| Loans Held for Sale |  | 16,160 |  | 17,564 |
| Loans and Leases |  | 5,326,929 |  | 5,335,792 |
| Allowance for Loan and Lease Losses |  | $(147,358)$ |  | $(147,358)$ |
| Net Loans and Leases |  | 5,179,571 |  | 5,188,434 |
| Total Earning Assets |  | 12,092,310 |  | 12,308,920 |
| Cash and Noninterest-Bearing Deposits |  | 223,068 |  | 165,748 |
| Premises and Equipment |  | 106,729 |  | 108,170 |
| Customers' Acceptances |  | 779 |  | 437 |
| Accrued Interest Receivable |  | 41,309 |  | 41,151 |
| Foreclosed Real Estate |  | 2,793 |  | 1,928 |
| Mortgage Servicing Rights |  | 25,919 |  | 25,379 |
| Goodwill |  | 31,517 |  | 31,517 |
| Other Assets |  | 437,880 |  | 443,537 |
| Total Assets | \$ | 12,962,304 | \$ | 13,126,787 |

Liabilities
Deposits

| Noninterest-Bearing Demand | \$ | 2,568,942 | \$ | 2,447,713 |
| :---: | :---: | :---: | :---: | :---: |
| Interest-Bearing Demand |  | 1,811,705 |  | 1,871,718 |
| Savings |  | 4,515,921 |  | 4,526,893 |
| Time |  | 1,015,823 |  | 1,042,671 |
| Total Deposits |  | 9,912,391 |  | 9,888,995 |
| Funds Purchased |  | 9,478 |  | 9,478 |
| Short-Term Borrowings |  | 6,900 |  | 6,200 |
| Securities Sold Under Agreements to Repurchase |  | 1,745,083 |  | 1,901,084 |
| Long-Term Debt |  | 32,643 |  | 32,652 |
| Banker's Acceptances |  | 779 |  | 437 |
| Retirement Benefits Payable |  | 30,707 |  | 30,885 |
| Accrued Interest Payable |  | 6,605 |  | 5,007 |
| Taxes Payable and Deferred Taxes |  | 124,774 |  | 121,517 |
| Other Liabilities |  | 96,719 |  | 119,399 |
| Total Liabilities |  | 11,966,079 |  | 12,115,654 |
| Shareholders' Equity |  |  |  |  |
| Common Stock ( $\$ .01$ par value; authorized $500,000,000$ shares; issued / outstanding: March 31, 2011-57,120,240 / 47,760,878 and |  |  |  |  |
| Capital Surplus |  | 502,029 |  | 500,888 |
| Accumulated Other Comprehensive Income |  | 7,936 |  | 26,965 |
| Retained Earnings |  | 951,817 |  | 932,629 |
| Treasury Stock, at Cost (Shares: March 31, 2011 - 9,359,362 and December 31, 2010-9,017,615) | Treasury Stock, at Cost (Shares: March 31, $2011-9,359,362$ and |  |  |  |
| Total Shareholders' Equity |  | 996,225 |  | 1,011,133 |
| Total Liabilities and Shareholders' Equity | \$ | 12,962,304 | \$ | 13,126,787 |

'The accompanying notes are an integral part of the Consolidated Financial Statements (Unaudited).

| (dollars in thousands) |  | Total | CommonStock |  | Capital Surplus |  | Accum. Other Comprehensive Income |  | Retained Earnings |  | Treasury Stock |  | Comprehensive Income |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance as of December 31, 2010 | \$ | 1,011,133 | \$ | 570 | \$ | 500,888 | \$ | 26,965 | \$ | 932,629 | \$ | $(449,919)$ |  |  |
| Comprehensive Income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Income |  | 42,360 |  | - |  | - |  | - |  | 42,360 |  | - | \$ | 42,360 |
| Other Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Unrealized Losses on Investment Securities, Net of Reclassification Adjustment |  | $(19,500)$ |  | - |  | - |  | $(19,500)$ |  | - |  | - |  | $(19,500)$ |
| Amortization of Net Losses Related to Defined Benefit Plans |  | 471 |  | - |  | - |  | 471 |  | - |  | - |  | 471 |
| Total Comprehensive Income |  |  |  |  |  |  |  |  |  |  |  |  | \$ | 23,331 |
| Share-Based Compensation |  | 744 |  | - |  | 744 |  | - |  | - |  | - |  |  |
| Common Stock Issued under Purchase and Equity |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Compensation Plans and Related Tax Benefits (130,609 shares) |  | 4,530 |  | - |  | 397 |  | - |  | $(1,588)$ |  | 5,721 |  |  |
| Common Stock Repurchased ( 467,403 shares) |  | $(21,929)$ |  | - |  | - |  | - |  | - |  | $(21,929)$ |  |  |
| Cash Dividends Paid ( $\$ 0.45$ per share) |  | $(21,584)$ |  | - |  | - |  | - |  | $(21,584)$ |  | - |  |  |
| Balance as of March 31, 2011 | \$ | 996,225 | \$ | 570 | \$ | 502,029 | \$ | 7,936 | \$ | 951,817 | \$ | $(466,127)$ |  |  |
| Balance as of December 31, 2009 | \$ | 895,973 | \$ | 569 | \$ | 494,318 | \$ | 6,925 | \$ | 843,521 | \$ | $(449,360)$ |  |  |
| Comprehensive Income: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Income |  | 52,736 |  | - |  | - |  | - |  | 52,736 |  | - | \$ | 52,736 |
| Other Comprehensive Income, Net of Tax: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net Unrealized Gains on Investment Securities, Net of Reclassification Adjustment |  | 10,757 |  | - |  | - |  | 10,757 |  | - |  | - |  | 10,757 |
| Amortization of Net Losses Related to |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Defined Benefit Plans |  | 381 |  | - |  | - |  | 381 |  | - |  | - |  | 381 |
| Total Comprehensive Income |  |  |  |  |  |  |  |  |  |  |  |  | \$ | $\underline{63,874}$ |
| Share-Based Compensation |  | 714 |  | - |  | 714 |  | - |  | - |  | - |  |  |
| Common Stock Issued under Purchase and Equity |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Compensation Plans and Related Tax Benefits ( 52,481 shares) |  | 1,785 |  | 1 |  | (379) |  | - |  | (320) |  | 2,483 |  |  |
| Common Stock Repurchased ( 30,594 shares) |  | $(1,342)$ |  | - |  | - |  | - |  | - |  | $(1,342)$ |  |  |
| Cash Dividends Paid (\$0.45 per share) |  | $(21,632)$ |  | - |  | - |  | - |  | $(21,632)$ |  | - |  |  |
| Balance as of March 31, 2010 | \$ | 939,372 | \$ | 570 | \$ | 494,653 | \$ | 18,063 | \$ | 874,305 | \$ | $(448,219)$ |  |  |

The accompanying notes are an integral part of the Consolidated Financial Statements (Unaudited).

| (dollars in thousands) |  | Three Months Ended March 31, |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  | 2010 |
| Operating Activities |  |  |  |  |
| Net Income | \$ | 42,360 | \$ | 52,736 |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities: |  |  |  |  |
| Provision for Credit Losses |  | 4,691 |  | 20,711 |
| Depreciation and Amortization |  | 3,438 |  | 3,332 |
| Amortization of Deferred Loan and Lease Fees |  | (721) |  | (623) |
| Amortization and Accretion of Premiums/Discounts on Investment Securities, Net |  | 13,800 |  | 10,799 |
| Share-Based Compensation |  | 744 |  | 714 |
| Benefit Plan Contributions |  | (358) |  | (687) |
| Deferred Income Taxes |  | 591 |  | $(5,780)$ |
| Net Gains on Sales of Leases |  | (122) |  | (291) |
| Net Gains on Investment Securities |  | $(6,084)$ |  | $(20,021)$ |
| Proceeds from Sales of Loans Held for Sale |  | 159,507 |  | 117,261 |
| Originations of Loans Held for Sale |  | $(150,554)$ |  | $(111,860)$ |
| Tax Benefits from Share-Based Compensation |  | (485) |  | (10) |
| Net Change in Other Assets and Other Liabilities |  | (402) |  | $(22,495)$ |
| Net Cash Provided by Operating Activities |  | 66,405 |  | 43,786 |
| Investing Activities |  |  |  |  |
| Investment Securities Available-for-Sale: |  |  |  |  |
| Proceeds from Prepayments and Maturities |  | 310,045 |  | 351,199 |
| Proceeds from Sales |  | 682,283 |  | 483,588 |
| Purchases |  | $(761,659)$ |  | $(921,953)$ |
| Investment Securities Held-to-Maturity: |  |  |  |  |
| Proceeds from Prepayments and Maturities |  | 37,566 |  | 13,865 |
| Purchases |  | $(118,185)$ |  | - |
| Net Change in Loans and Leases |  | $(3,399)$ |  | 132,607 |
| Premises and Equipment, Net |  | $(1,997)$ |  | $(2,666)$ |
| Net Cash Provided by Investing Activities |  | 144,654 |  | 56,640 |
| Financing Activities |  |  |  |  |
| Net Change in Deposits |  | 23,396 |  | 84,408 |
| Net Change in Short-Term Borrowings |  | $(155,301)$ |  | $(89,253)$ |
| Tax Benefits from Share-Based Compensation |  | 485 |  | 10 |
| Proceeds from Issuance of Common Stock |  | 4,168 |  | 2,034 |
| Repurchase of Common Stock |  | $(21,929)$ |  | $(1,342)$ |
| Cash Dividends Paid |  | $(21,584)$ |  | $(21,632)$ |
| Net Cash Used In Financing Activities |  | $(170,765)$ |  | $(25,775)$ |
| Net Change in Cash and Cash Equivalents |  | 40,294 |  | 74,651 |
| Cash and Cash Equivalents at Beginning of Period |  | 607,547 |  | 555,067 |
| Cash and Cash Equivalents at End of Period | \$ | 647,841 | \$ | 629,718 |
| Supplemental Information |  |  |  |  |
| Cash Paid for Interest | \$ | 11,128 | \$ | 15,182 |
| Cash Paid for Income Taxes |  | 3,365 |  | 37,016 |
| Non-Cash Investing Activities: |  |  |  |  |
| Transfer from Investment Securities Available-For-Sale to Investment Securities Held-To-Maturity |  | 2,220,814 |  | - |
| Transfer from Loans to Foreclosed Real Estate |  | 866 |  | 60 |
| Transfer from Loans to Loans Held for Sale |  | 7,547 |  | - |

[^0]
# Bank of Hawaii Corporation and Subsidiaries <br> Notes to Consolidated Financial Statements <br> (Unaudited) 

## Note 1. Summary of Significant Accounting Policies

## Basis of Presentation

Bank of Hawaii Corporation (the "Parent") is a Delaware corporation and a bank holding company headquartered in Honolulu, Hawaii. Bank of Hawaii Corporation and its Subsidiaries (the "Company") provides a broad range of financial products and services to customers in Hawaii, Guam, and other Pacific Islands. The Parent's principal and only operating subsidiary is Bank of Hawaii (the "Bank"). All significant intercompany accounts and transactions have been eliminated in consolidation.

The accompanying unaudited consolidated financial statements of the Company have been prepared in accordance with U.S. generally accepted accounting principles ("GAAP") for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and accompanying notes required by GAAP for complete financial statements. In the opinion of management, the consolidated financial statements reflect normal recurring adjustments necessary for a fair presentation of the results for the interim periods.

Certain prior period information has been reclassified to conform to the current period presentation.
These statements should be read in conjunction with the audited consolidated financial statements and related notes included in the Company's Annual Report on Form 10-K for the year ended December 31, 2010. Operating results for the interim period disclosed herein are not necessarily indicative of the results that may be expected for the year ending December 31, 2011.

## Use of Estimates in the Preparation of Financial Statements

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts in the financial statements and accompanying notes. Actual results may differ from those estimates and such differences could be material to the financial statements.

## Investment Securities

Transfers of debt securities from the available-for-sale category to the held-to-maturity category are made at fair value at the date of transfer. The unrealized holding gain or loss at the date of transfer remains in accumulated other comprehensive income and in the carrying value of the held-to-maturity investment security. Premiums or discounts on investment securities are amortized or accreted using the effective interest method over the life of the security as an adjustment of yield. Unrealized holding gains or losses that remain in accumulated other comprehensive income are amortized or accreted over the remaining life of the security as an adjustment of yield, offsetting the related amortization of the premium or accretion of the discount.

Realized gains and losses are recorded in noninterest income using the specific identification method.

## Goodwill

In December 2010, the Financial Accounting Standards Board (the "FASB") issued Accounting Standards Update ("ASU") No. 201028, "When to Perform Step 2 of the Goodwill Impairment Test for Reporting Units with Zero or Negative Carrying Amounts." Under GAAP, the evaluation of goodwill impairment is a two-step test. In Step 1, an entity must assess whether the carrying amount of a reporting unit exceeds its fair value. If it does, an entity must perform Step 2 of the goodwill impairment test to determine whether goodwill has been impaired and to calculate the amount of that impairment. The provisions of this ASU modify Step 1 of the goodwill impairment test for reporting units with zero or negative carrying amounts. For those reporting units, an entity is required to perform Step 2 of the goodwill impairment test if it is more likely than not that a goodwill impairment exists. The Company adopted the provisions of this ASU in preparing the Consolidated Financial Statements for the period ended March 31, 2011. As of March 31, 2011, the Company had no reporting units with zero or negative carrying amounts or reporting units where there was a reasonable possibility of failing Step 1 of the goodwill impairment test. As a result, the adoption of this ASU had no impact on the Company's statements of income and condition.

## Fair Value Measurements and Disclosures

In January 2010, the FASB issued ASU No. 2010-06, "Improving Disclosures About Fair Value Measurements," which added disclosure requirements about transfers into and out of Levels 1, 2, and 3, clarified existing fair value disclosure requirements about the appropriate level of disaggregation, and clarified that a description of the valuation technique (e.g., market approach, income approach, or cost approach) and inputs used to measure fair value was required for recurring, nonrecurring, and Level 2 and 3 fair value measurements. The Company adopted these provisions of this ASU in preparing the Consolidated Financial Statements for the period ended March 31, 2010. This ASU also requires that Level 3 activity about purchases, sales, issuances, and settlements be presented on a gross basis rather than as a net number as previously permitted. The Company adopted this provision of the ASU in preparing the Consolidated Financial Statements for the period ended March 31, 2011. As this provision amends only the disclosure requirements related to Level 3 activity, the adoption of this provision of the ASU had no impact on the Company's statements of income and condition. See Note 12 to the Consolidated Financial Statements for the disclosures required by this ASU.

## Future Application of Accounting Pronouncements

In January 2011, the FASB issued ASU No. 2011-01, "Deferral of the Effective Date of Disclosures about Troubled Debt Restructurings in Update No. 2010-20." The provisions of ASU No. 2010-20 required the disclosure of more granular information on the nature and extent of troubled debt restructurings and their effect on the allowance for loan and lease losses effective for the Company's reporting period ended March 31, 2011. The amendments in ASU No. 2011-01 defer the effective date related to these disclosures, enabling creditors to provide such disclosures after the FASB completes their project clarifying the guidance for determining what constitutes a troubled debt restructuring. As the provisions of this ASU only defer the effective date of disclosure requirements related to troubled debt restructurings, the adoption of this ASU will have no impact on the Company's statements of income and condition.

In April 2011, the FASB issued ASU No. 2011-02, "A Creditor's Determination of Whether a Restructuring is a Troubled Debt Restructuring." The provisions of ASU No. 2011-02 provide additional guidance related to determining whether a creditor has granted a concession, include factors and examples for creditors to consider in evaluating whether a restructuring results in a delay in payment that is insignificant, prohibit creditors from using the borrower's effective rate test to evaluate whether a concession has been granted to the borrower, and add factors for creditors to use in determining whether a borrower is experiencing financial difficulties. A provision in ASU No. 2011-02 also ends the FASB's deferral of the additional disclosures about troubled debt restructurings as required by ASU No. 2010-20. The provisions of ASU No. 2011-02 are effective for the Company's reporting period ending September 30, 2011. The adoption of ASU No. 2011-02 is not expected to have a material impact on the Company's statements of income and condition.

## Note 2. Investment Securities

The amortized cost, gross unrealized gains and losses, and fair value of the Company's investment securities as of March 31, 2011 and December 31, 2010 were as follows:

| (dollars in thousands) | Amortized Cost |  |  | Gross Unrealized Gains | Gross Unrealized Losses |  |  | $\begin{aligned} & \text { Fair } \\ & \text { Value } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| As of March 31, 2011 |  |  |  |  |  |  |  |  |
| Available-for-Sale: |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 918,766 | \$ | 3,007 | \$ | (487) | \$ | 921,286 |
| Debt Securities Issued by States and Political Subdivisions |  | 123,293 |  | 1,441 |  | $(1,286)$ |  | 123,448 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | 2,883,092 |  | 39,696 |  | $(14,454)$ |  | 2,908,334 |
| U.S. Government-Sponsored Enterprises |  | 88,259 |  | 3,769 |  | - |  | 92,028 |
| Total Mortgage-Backed Securities |  | 2,971,351 |  | 43,465 |  | $(14,454)$ |  | 3,000,362 |
| Total | \$ | 4,013,410 | \$ | 47,913 | \$ | $(16,227)$ | \$ | 4,045,096 |
| Held-to-Maturity: |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 149,124 | \$ | 114 | \$ | (115) | \$ | 149,123 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | 2,207,376 |  | 8,909 |  | $(1,269)$ |  | 2,215,016 |
| U.S. Government-Sponsored Enterprises |  | 70,210 |  | 3,454 |  | - |  | 73,664 |
| Total Mortgage-Backed Securities |  | 2,277,586 |  | 12,363 |  | $(1,269)$ |  | 2,288,680 |
| Total | \$ | 2,426,710 | \$ | 12,477 | \$ | $(1,384)$ | \$ | 2,437,803 |
| As of December 31, 2010 |  |  |  |  |  |  |  |  |
| Available-for-Sale: |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 536,770 | \$ | 19,131 | \$ | (45) | \$ | 555,856 |
| Debt Securities Issued by States and Political Subdivisions |  | 113,715 |  | 1,477 |  | $(1,583)$ |  | 113,609 |
| Debt Securities Issued by U.S. Government-Sponsored Enterprises |  | 500 |  | 5 |  | - |  | 505 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | 5,696,907 |  | 84,008 |  | $(30,887)$ |  | 5,750,028 |
| U.S. Government-Sponsored Enterprises |  | 109,259 |  | 4,617 |  | - |  | 113,876 |
| Total Mortgage-Backed Securities |  | 5,806,166 |  | 88,625 |  | $(30,887)$ |  | 5,863,904 |
| Total | \$ | 6,457,151 | \$ | 109,238 | \$ | $(32,515)$ | \$ | 6,533,874 |
| Held-to-Maturity: |  |  |  |  |  |  |  |  |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies | \$ | 47,368 | \$ | 2,959 | \$ | - | \$ | 50,327 |
| U.S. Government-Sponsored Enterprises |  | 79,881 |  | 3,820 |  | - |  | 83,701 |
| Total | \$ | 127,249 | \$ | 6,779 | \$ | - | \$ | 134,028 |

During the three months ended March 31, 2011, the Company reclassified at fair value approximately $\$ 2.2$ billion in available-for-sale investment securities to the held-to-maturity category. The related unrealized after-tax gains of approximately $\$ 8.2$ million remained in accumulated other comprehensive income and will be amortized over the remaining life of the securities as an adjustment of yield, offsetting the related amortization of the premium or accretion of the discount on the transferred securities. No gains or losses were recognized at the time of reclassification. Management considers the held-to-maturity classification of these investment securities to be appropriate as the Company has the positive intent and ability to hold these securities to maturity.

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The table below presents an analysis of the contractual maturities of the Company's investment securities as of March 31, 2011. Mortgage-backed securities are disclosed separately in the table below as these investment securities may prepay prior to their scheduled contractual maturity dates.

| (dollars in thousands) | Amortized Cost |  |  | Gross Unrealized Gains | Gross <br> Unrealized <br> Losses |  | Fair Value |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Available-for-Sale: |  |  |  |  |  |  |  |  |
| Due in One Year or Less | \$ | 206,162 | \$ | 687 | \$ | - | \$ | 206,849 |
| Due After One Year Through Five Years |  | 744,938 |  | 2,539 |  | (563) |  | 746,914 |
| Due After Five Years Through Ten Years |  | 53,041 |  | 816 |  | (939) |  | 52,918 |
| Due After Ten Years |  | 37,918 |  | 406 |  | (271) |  | 38,053 |
|  |  | 1,042,059 |  | 4,448 |  | $(1,773)$ |  | 1,044,734 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | 2,883,092 |  | 39,696 |  | $(14,454)$ |  | 2,908,334 |
| U.S. Government-Sponsored Enterprises |  | 88,259 |  | 3,769 |  | - |  | 92,028 |
| Total Mortgage-Backed Securities |  | 2,971,351 |  | 43,465 |  | $(14,454)$ |  | 3,000,362 |
| Total | \$ | 4,013,410 | \$ | 47,913 | \$ | $(16,227)$ | \$ | 4,045,096 |
| Held-to-Maturity: |  |  |  |  |  |  |  |  |
| Due After One Year Through Five Years | \$ | 149,124 | \$ | 114 | \$ | (115) | \$ | 149,123 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | 2,207,376 |  | 8,909 |  | $(1,269)$ |  | 2,215,016 |
| U.S. Government-Sponsored Enterprises |  | 70,210 |  | 3,454 |  | - |  | 73,664 |
| Total Mortgage-Backed Securities |  | 2,277,586 |  | 12,363 |  | $(1,269)$ |  | 2,288,680 |
| Total | \$ | 2,426,710 | \$ | 12,477 | \$ | $(1,384)$ | \$ | 2,437,803 |

Investment securities with carrying values of $\$ 2.8$ billion and $\$ 3.2$ billion as of March 31, 2011 and December 31, 2010, respectively, were pledged to secure deposits of governmental entities and securities sold under agreements to repurchase. As of March 31, 2011 and December 31, 2010, the Company did not have any investment securities pledged where the secured party had the right to sell or repledge the collateral.

Gross gains on the sales of investment securities were $\$ 10.3$ million and $\$ 20.0$ million for the three months ended March 31, 2011 and 2010, respectively. Gross losses on the sales of investment securities were $\$ 4.2$ million for the three months ended March 31, 2011 and were not material for the three months ended March 31, 2010. The Company's sales of available-for-sale investment securities during the three months ended March 31, 2011 was primarily due to management's ongoing evaluation of the investment securities portfolio in response to established asset/liability management objectives.

The Company's investment securities in an unrealized loss position, segregated by continuous length of impairment, were as follows:

|  | Less Than 12 Months |  |  |  | 12 Months or Longer |  |  |  | Total |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (dollars in thousands) | Fair Value |  | GrossUnrealizedLosses |  | Fair Value |  | Gross Unrealized Losses |  | Fair Value |  | GrossUnrealizedLosses |  |
| As of March 31, 2011 |  |  |  |  |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 373,764 | \$ | (596) | \$ | 1,135 | \$ | (6) | \$ | 374,899 | \$ | (602) |
| Debt Securities Issued by States and Political Subdivisions |  | 61,270 |  | $(1,286)$ |  | - |  | - |  | 61,270 |  | $(1,286)$ |
| Mortgage-Backed Securities Issued by Government Agencies |  | 2,239,219 |  | $(15,723)$ |  | - |  | - |  | 2,239,219 |  | $(15,723)$ |
| Total | \$ | 2,674,253 | \$ | $(17,605)$ | \$ | 1,135 | \$ | (6) | \$ | 2,675,388 | \$ | $(17,611)$ |
| As of December 31, 2010 |  |  |  |  |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 1,366 | \$ | (36) | \$ | 1,204 | \$ | (9) | \$ | 2,570 | \$ | (45) |
| Debt Securities Issued by |  |  |  |  |  |  |  |  |  |  |  |  |
| States and Political Subdivisions |  | 67,754 |  | $(1,583)$ |  | - |  | - |  | 67,754 |  | $(1,583)$ |
| Mortgage-Backed Securities Issued by Government Agencies |  | 1,662,897 |  | $(30,887)$ |  | - |  | - |  | 1,662,897 |  | $(30,887)$ |
| Total | \$ | 1,732,017 | \$ | $(32,506)$ | \$ | 1,204 | \$ | (9) | \$ | 1,733,221 | \$ | $(32,515)$ |

The Company does not believe that the investment securities that were in an unrealized loss position as of March 31, 2011, which was comprised of 155 securities, represent an other-than-temporary impairment. Total gross unrealized losses were primarily attributable to changes in interest rates, relative to when the investment securities were purchased, and not due to the credit quality of the investment securities. The Company does not intend to sell the investment securities that were in an unrealized loss position and it is not more likely than not that the Company will be required to sell the investment securities before recovery of their amortized cost bases, which may be at maturity.

As of March 31, 2011, the gross unrealized losses reported for mortgage-backed securities related to investment securities issued by the Government National Mortgage Association.

## Note 3. Loans and Leases and the Allowance for Loan and Lease Losses

## Loans and Leases

The Company's loan and lease portfolio was comprised of the following as of March 31, 2011 and December 31, 2010:

| (dollars in thousands) | $\begin{array}{r} \text { March 31, } \\ 2011 \\ \hline \end{array}$ |  | $\begin{array}{r} \text { December 31, } \\ 2010 \\ \hline \end{array}$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Commercial |  |  |  |  |
| Commercial and Industrial | \$ | 771,923 | \$ | 772,624 |
| Commercial Mortgage |  | 883,360 |  | 863,385 |
| Construction |  | 80,360 |  | 80,325 |
| Lease Financing |  | 331,491 |  | 334,997 |
| Total Commercial |  | 2,067,134 |  | 2,051,331 |
| Consumer |  |  |  |  |
| Residential Mortgage |  | 2,108,376 |  | 2,094,189 |
| Home Equity |  | 787,179 |  | 807,479 |
| Automobile |  | 196,649 |  | 209,008 |
| Other ${ }^{1}$ |  | 167,591 |  | 173,785 |
| Total Consumer |  | 3,259,795 |  | 3,284,461 |
| Total Loans and Leases | \$ | 5,326,929 | \$ | 5,335,792 |

${ }^{1}$ Comprised of other revolving credit, installment, and lease financing.

## Allowance for Loan and Lease Losses (the "Allowance")

The following presents by portfolio segment, the activity in the Allowance for the three months ended March 31, 2011. The following also presents by portfolio segment, the balance in the Allowance disaggregated on the basis of the Company's impairment measurement method and the related recorded investment in loans and leases as of March 31, 2011.

| (dollars in thousands) | Commercial |  | Consumer |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three Months Ended March 31, 2011 <br> Allowance for Loan and Lease Losses: |  |  |  |  |  |  |
| Balance at Beginning of Period | \$ | 80,977 | \$ | 66,381 | \$ | 147,358 |
| Loans and Leases Charged-Off |  | $(1,657)$ |  | $(5,703)$ |  | $(7,360)$ |
| Recoveries on Loans and Leases Previously Charged-Off |  | 622 |  | 2,047 |  | 2,669 |
| Net Loans and Leases Charged-Off |  | $(1,035)$ |  | $(3,656)$ |  | $(4,691)$ |
| Provision for Credit Losses |  | 7,591 |  | $(2,900)$ |  | 4,691 |
| Balance at End of Period | \$ | 87,533 | \$ | 59,825 | \$ | 147,358 |
| As of March 31, 2011 |  |  |  |  |  |  |
| Allowance for Loan and Lease Losses: |  |  |  |  |  |  |
| Individually Evaluated for Impairment | \$ | - | \$ | 3,837 | \$ | 3,837 |
| Collectively Evaluated for Impairment |  | 87,533 |  | 55,988 |  | 143,521 |
| Total | \$ | 87,533 | \$ | 59,825 | \$ | 147,358 |
| Recorded Investment in Loans and Leases: |  |  |  |  |  |  |
| Individually Evaluated for Impairment | \$ | 4,668 | \$ | 22,842 | \$ | 27,510 |
| Collectively Evaluated for Impairment |  | 2,062,466 |  | 3,236,953 |  | 5,299,419 |
| Total | \$ | 2,067,134 | \$ | 3,259,795 | \$ | 5,326,929 |

## Credit Quality Indicators

The Company uses several credit quality indicators to manage credit risk in an ongoing manner. The Company's primary credit quality indicators are to use an internal credit risk rating system that categorizes loans and leases into pass, special mention, or classified categories. Credit risk ratings are applied individually to those classes of loans and leases that have significant or unique credit characteristics that benefit from a case-by-case evaluation. These are typically loans and leases to businesses or individuals in the classes which comprise the commercial portfolio segment. Groups of loans and leases that are underwritten and structured using standardized criteria and characteristics, such as statistical models (e.g., credit scoring or payment performance), are typically risk rated and monitored collectively. These are typically loans and leases to individuals in the classes which comprise the consumer portfolio segment.

The following are the definitions of the Company's credit quality indicators:
Pass: Loans and leases in all classes that comprise the commercial and consumer portfolio segments that are not adversely rated, are contractually current as to principal and interest, and are otherwise in compliance with the contractual terms of the loan or lease agreement. Management believes that there is a low likelihood of loss related to those loans and leases that are considered pass.

Special Mention: Loans and leases in the classes that comprise the commercial portfolio segment that have potential weaknesses that deserve management's close attention. If not addressed, these potential weaknesses may result in deterioration of the repayment prospects for the loan or lease. The special mention credit quality indicator is not used for classes of loans and leases that are included in the consumer portfolio segment. Management believes that there is a moderate likelihood of some loss related to those loans and leases that are considered special mention.

Classified: Loans and leases in the classes that comprise the commercial portfolio segment that are inadequately protected by the sound worth and paying capacity of the borrower or of the collateral pledged, if any. Classified loans and leases are also those in the classes that comprise the consumer portfolio segment that are past due 90 days or more as to principal or interest. Residential mortgage and home equity loans that are past due 90 days or more as to principal or interest may be considered pass if the Company is in the process of collection and the current loan-to-value ratio is $60 \%$ or less. Residential mortgage and home equity loans may be current as to principal and interest, but may be considered classified for a period of up to six months. Following a period of demonstrated performance in accordance with contractual terms, the loan may be removed from classified status. Management believes that there is a distinct possibility that the Company will sustain some loss if the deficiencies related to classified loans and leases are not corrected in a timely manner.

The Company's credit quality indicators are periodically updated on a case-by-case basis. The following presents by class and by credit quality indicator, the recorded investment in the Company's loans and leases as of March 31, 2011 and December 31, 2010.

|  | As of March 31, 2011 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (dollars in thousands) | Commercial and Industrial |  | CommercialMortgage |  | Construction |  | Lease Financing |  | TotalCommercial |  |
| Pass | \$ | 725,619 | \$ | 794,035 | \$ | 61,858 | \$ | 302,478 | \$ | 1,883,990 |
| Special Mention |  | 11,616 |  | 23,768 |  | 1,977 |  | 26,189 |  | 63,550 |
| Classified |  | 34,688 |  | 65,557 |  | 16,525 |  | 2,824 |  | 119,594 |
| Total | \$ | 771,923 | \$ | 883,360 | \$ | 80,360 | \$ | 331,491 | \$ | 2,067,134 |
| (dollars in thousands) |  | Residential Mortgage |  | Home Equity |  | omobile |  | Other ${ }^{1}$ |  | Total Consumer |
| Pass | \$ | 2,079,184 | \$ | 783,477 | \$ | 196,389 | \$ | 166,732 | \$ | 3,225,782 |
| Classified |  | 29,192 |  | 3,702 |  | 260 |  | 859 |  | 34,013 |
| Total | \$ | 2,108,376 | \$ | 787,179 | \$ | 196,649 | \$ | 167,591 | \$ | 3,259,795 |
| Total Recorded Investment in Loans and Leases |  |  |  |  |  |  |  |  | S | 5,326,929 |

As of December 31, 2010

| (dollars in thousands) |  | Commercial Industrial |  | mercial ortgage |  | truction |  | nancing |  | $\begin{array}{r} \text { Total } \\ \text { ommercial } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Pass | \$ | 720,618 | \$ | 775,938 | \$ | 61,598 | \$ | 305,967 | \$ | 1,864,121 |
| Special Mention |  | 18,096 |  | 32,055 |  | 1,975 |  | 26,767 |  | 78,893 |
| Classified |  | 33,910 |  | 55,392 |  | 16,752 |  | 2,263 |  | 108,317 |
| Total | \$ | 772,624 | \$ | 863,385 | \$ | 80,325 | \$ | 334,997 | \$ | 2,051,331 |
| (dollars in thousands) |  | Residential Mortgage |  | $\begin{gathered} \text { Home } \\ \text { Equity } \end{gathered}$ |  | omobile |  | Other ${ }^{1}$ |  | Total Consumer |
| Pass | \$ | 2,059,012 | \$ | 804,158 | \$ | 208,598 | \$ | 172,762 | \$ | 3,244,530 |
| Classified |  | 35,177 |  | 3,321 |  | 410 |  | 1,023 |  | 39,931 |
| Total | \$ | 2,094,189 | \$ | 807,479 | \$ | 209,008 | \$ | 173,785 | \$ | 3,284,461 |
| Total Recorded Investment in Loans and Leases |  |  |  |  |  |  |  |  | \$ | 5,335,792 |

## Aging Analysis of Accruing and Non-Accruing Loans and Leases

The following presents by class, an aging analysis of the Company's accruing and non-accruing loans and leases as of March 31, 2011 and December 31, 2010.

| (dollars in thousands) |  | $\begin{array}{r} 30-59 \\ \text { Days } \\ \text { Past Due } \\ \hline \end{array}$ |  | $\begin{array}{r} 60-89 \\ \text { Days } \\ \text { ast Due } \end{array}$ |  | Past Due 90 Days or More |  | n-A | ccrual |  |  | Total ue and Accrual |  | Current |  | tal Loans nd Leases | $\begin{array}{r} \text { Non } \\ \text { L } \\ \text { Le } \\ \text { are } \end{array}$ | crual s and s that rent ${ }^{2}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| As of March 31, 2011 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 1,901 | \$ | 803 | \$ |  |  | \$ | 1,107 | \$ | \$ | 3,811 | \$ | 768,112 | \$ | 771,923 | \$ | 54 |
| Commercial Mortgage |  |  |  | - |  |  |  |  | 3,421 |  |  | 3,421 |  | 879,939 |  | 883,360 |  | 2,348 |
| Construction |  | 2,035 |  | - |  |  |  |  | 288 |  |  | 2,323 |  | 78,037 |  | 80,360 |  |  |
| Lease Financing |  | - |  | - |  |  |  |  | 9 |  |  | 9 |  | 331,482 |  | 331,491 |  | 9 |
| Total Commercial |  | 3,936 |  | 803 |  | - |  |  | 4,825 |  |  | 9,564 |  | 2,057,570 |  | 2,067,134 |  | 2,411 |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 6,597 |  | 9,701 |  | 3,614 |  |  | 24,372 |  |  | 44,284 |  | 2,064,092 |  | 2,108,376 |  | 3,812 |
| Home Equity |  | 5,549 |  | 2,704 |  | 1,100 |  |  | 2,602 |  |  | 11,955 |  | 775,224 |  | 787,179 |  | 834 |
| Automobile |  | 3,815 |  | 568 |  | 260 |  |  | - |  |  | 4,643 |  | 192,006 |  | 196,649 |  | - |
| Other ${ }^{1}$ |  | 1,502 |  | 1,049 |  | 578 |  |  | - |  |  | 3,129 |  | 164,462 |  | 167,591 |  |  |
| Total Consumer |  | 17,463 |  | 14,022 |  | 5,552 |  |  | 26,974 |  |  | 64,011 |  | 3,195,784 |  | 3,259,795 |  | 4,646 |
| Total | \$ | 21,399 | \$ | 14,825 | \$ | 5,552 |  | \$ | 31,799 | \$ | \$ | 73,575 | \$ | 5,253,354 |  | 5,326,929 | \$ | 7,057 |

As of December 31, 2010

| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial and Industrial | \$ | 1,807 | \$ | 1,341 | \$ | - | \$ | 1,642 | \$ | 4,790 | \$ | 767,834 | \$ | 772,624 | \$ | 1,564 |
| Commercial Mortgage |  | 2,100 |  | - |  |  |  | 3,503 |  | 5,603 |  | 857,782 |  | 863,385 |  | 2,415 |
| Construction |  | - |  | - |  | - |  | 288 |  | 288 |  | 80,037 |  | 80,325 |  | - |
| Lease Financing |  | 82 |  | - |  | - |  | 19 |  | 101 |  | 334,896 |  | 334,997 |  | 19 |
| Total Commercial |  | 3,989 |  | 1,341 |  | - |  | 5,452 |  | 10,782 |  | 2,040,549 |  | 2,051,331 |  | 3,998 |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 8,389 |  | 9,045 |  | 5,399 |  | 28,152 |  | 50,985 |  | 2,043,204 |  | 2,094,189 |  | 7,891 |
| Home Equity |  | 4,248 |  | 2,420 |  | 1,067 |  | 2,254 |  | 9,989 |  | 797,490 |  | 807,479 |  | 1,041 |
| Automobile |  | 6,046 |  | 1,004 |  | 410 |  | - |  | 7,460 |  | 201,548 |  | 209,008 |  | - |
| Other ${ }^{1}$ |  | 1,962 |  | 1,145 |  | 707 |  | - |  | 3,814 |  | 169,971 |  | 173,785 |  | - |
| Total Consumer |  | 20,645 |  | 13,614 |  | 7,583 |  | 30,406 |  | 72,248 |  | 3,212,213 |  | 3,284,461 |  | 8,932 |
| Total | \$ | 24,634 | \$ | 14,955 | \$ | 7,583 | \$ | 35,858 | \$ | 83,030 | \$ | 5,252,762 |  | 5,335,792 | \$ | $\underline{\text { 12,930 }}$ |

${ }^{1}$ Comprised of other revolving credit, installment, and lease financing.
${ }^{2}$ Represents non-accrual loans that are not past due 30 days or more; however, full payment of principal and interest is still not expected.

## Impaired Loans

The following presents by class, information related to the Company’s impaired loans as of March 31, 2011 and December 31, 2010.

| (dollars in thousands) | Recorded Investment |  | Unpaid PrincipalBalance |  | Related Allowance for Loan Losses |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| Impaired Loans with No Related Allowance Recorded: |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 1,057 | \$ | 4,907 | \$ | - |
| Commercial Mortgage |  | 3,323 |  | 4,353 |  |  |
| Construction |  | 288 |  | 288 |  |  |
| Total Commercial |  | 4,668 |  | 9,548 |  |  |
| Total Impaired Loans with No Related Allowance Recorded | \$ | 4,668 | \$ | 9,548 | \$ | - |
| Impaired Loans with an Allowance Recorded: |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 4,278 | \$ | 4,278 | \$ | 801 |
| Commercial Mortgage |  | 339 |  | 642 |  | 76 |
| Total Commercial |  | 4,617 |  | 4,920 |  | 877 |
| Consumer |  |  |  |  |  |  |
| Residential Mortgage |  | 22,842 |  | 26,493 |  | 3,837 |
| Home Equity |  | 21 |  | 21 |  | 1 |
| Automobile |  | 5,844 |  | 5,844 |  | 138 |
| Other ${ }^{1}$ |  | 567 |  | 567 |  | 50 |
| Total Consumer |  | 29,274 |  | 32,925 |  | 4,026 |
| Total Impaired Loans with an Allowance Recorded | \$ | 33,891 | \$ | 37,845 | \$ | 4,903 |
| Impaired Loans: |  |  |  |  |  |  |
| Commercial | \$ | 9,285 | \$ | 14,468 | \$ | 877 |
| Consumer |  | 29,274 |  | 32,925 |  | 4,026 |
| Total Impaired Loans | \$ | 38,559 | \$ | 47,393 | \$ | 4,903 |

As of December 31, 2010
Impaired Loans with No Related Allowance Recorded:

| Commercial |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial and Industrial | \$ | 1,564 | \$ | 5,414 | \$ | - |
| Commercial Mortgage |  | 3,377 |  | 4,407 |  | - |
| Total Commercial |  | 4,941 |  | 9,821 |  | - |
| Total Impaired Loans with No Related Allowance Recorded | \$ | 4,941 | \$ | 9,821 | \$ | - |
| Impaired Loans with an Allowance Recorded: |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 5,156 | \$ | 5,156 | \$ | 927 |
| Commercial Mortgage |  | 442 |  | 745 |  | 99 |
| Construction |  | 288 |  | 288 |  | 65 |
| Total Commercial |  | 5,886 |  | 6,189 |  | 1,091 |
| Consumer |  |  |  |  |  |  |
| Residential Mortgage |  | 21,058 |  | 24,709 |  | 2,919 |
| Home Equity |  | 21 |  | 21 |  | 1 |
| Automobile |  | 5,845 |  | 5,845 |  | 137 |
| Other ${ }^{1}$ |  | 282 |  | 282 |  | 22 |
| Total Consumer |  | 27,206 |  | 30,857 |  | 3,079 |
| Total Impaired Loans with an Allowance Recorded | \$ | 33,092 | \$ | 37,046 | \$ | 4,170 |
| Impaired Loans: |  |  |  |  |  |  |
| Commercial | \$ | 10,827 | \$ | 16,010 | \$ | 1,091 |
| Consumer |  | 27,206 |  | 30,857 |  | 3,079 |
| Total Impaired Loans | \$ | 38,033 | \$ | 46,867 | \$ | 4,170 |

[^1]As of March 31, 2011 and December 31, 2010, there were no impaired consumer loans without a related Allowance recorded.
The following presents by class, information related to the average recorded investment and interest income recognized on impaired loans for the three months ended March 31, 2011.

| (dollars in thousands) | Three Months Ended March 31, 2011 |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Average Recorded Investment |  | Interest Income Recognized |  |
| Impaired Loans with No Related Allowance Recorded: Commercial |  |  |  |  |
|  |  |  |  |  |
| Commercial and Industrial | \$ | 1,311 | \$ | - |
| Commercial Mortgage |  | 3,350 |  | - |
| Construction |  | 144 |  |  |
| Total Commercial |  | 4,805 |  | - |
| Total Impaired Loans with No Related Allowance Recorded | \$ | 4,805 | \$ | - |
| Impaired Loans with an Allowance Recorded: |  |  |  |  |
| Commercial |  |  |  |  |
| Commercial and Industrial | \$ | 4,717 | \$ | 68 |
| Commercial Mortgage |  | 391 |  | 4 |
| Construction |  | 144 |  | - |
| Total Commercial |  | 5,252 |  | 72 |
| Consumer |  |  |  |  |
| Residential Mortgage |  | 21,950 |  | 79 |
| Home Equity |  | 21 |  | - |
| Automobile |  | 5,845 |  | 143 |
| Other ${ }^{1}$ |  | 425 |  | 6 |
| Total Consumer |  | 28,241 |  | 228 |
| Total Impaired Loans with an Allowance Recorded | \$ | 33,493 | \$ | 300 |
| Impaired Loans: |  |  |  |  |
| Commercial | \$ | 10,057 | \$ | 72 |
| Consumer |  | 28,241 |  | 228 |
| Total Impaired Loans | \$ | 38,298 | \$ | 300 |

${ }^{1}$ Comprised of other revolving credit and installment financing.

For the three months ended March 31, 2011, the amount of interest income recognized by the Company within the period that the loans were impaired were primarily related to loans modified in a troubled debt restructuring that remained on accrual status. For the three months ended March 31, 2011, the amount of interest income recognized using a cash-basis method of accounting during the period that the loans were impaired was not material.

## Note 4. Mortgage Servicing Rights

The Company's portfolio of residential mortgage loans serviced for third parties was $\$ 3.2$ billion as of March 31, 2011 and December 31, 2010. Generally, the Company's residential mortgage loans sold to third parties are sold on a non-recourse basis. The Company's mortgage servicing activities include collecting principal, interest, and escrow payments from borrowers; making tax and insurance payments on behalf of borrowers; monitoring delinquencies and executing foreclosure proceedings; and accounting for and remitting principal and interest payments to investors. Servicing income, including late and ancillary fees, was $\$ 2.1$ million and $\$ 2.0$ million for the three months ended March 31, 2011 and 2010, respectively. Servicing income is recorded as a component of mortgage banking income in the Company's consolidated statements of income. The Company's residential mortgage loan servicing portfolio is comprised primarily of fixed rate loans concentrated in Hawaii.

For the three months ended March 31, 2011 and 2010, the change in the fair value of the Company's mortgage servicing rights accounted for under the fair value measurement method was as follows:

|  | Three Months Ended <br> March 31, |  |  |
| :--- | ---: | :---: | :---: |
| (dollars in thousands) | 2011 |  | $\mathbf{2 0 1 0}$ |
| Balance at Beginning of Period | $\$ 0,226$ | $\$$ | 15,332 |
| Changes in Fair Value: |  |  | $(93)$ |
| Due to Change in Valuation Assumptions ${ }^{1}$ <br> Due to Paydowns and Other ${ }^{2}$ | $(600)$ | $(432)$ |  |
| Total Changes in Fair Value of Mortgage Servicing Rights | $(534)$ | $(525)$ |  |
| Balance at End of Period | $\$$ | 9,692 | $\$$ |

${ }^{1}$ Principally represents changes in discount rates and loan repayment rate assumptions, mostly due to changes in interest rates.
${ }_{2}$ Principally represents changes due to loan payoffs.
For the three months ended March 31, 2011 and 2010, the change in the carrying value of the Company's mortgage servicing rights accounted for under the amortization method was as follows:

| (dollars in thousands) | Three Months Ended March 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  | 2010 |
| Balance at Beginning of Period | \$ | 15,153 | \$ | 10,638 |
| Servicing Rights that Resulted From Asset Transfers |  | 1,488 |  | 945 |
| Amortization |  | (414) |  | (308) |
| Balance at End of Period | \$ | 16,227 | \$ | 11,275 |

Fair Value of Mortgage Servicing Rights Accounted for
Under the Amortization Method
$\begin{array}{lll}\text { Beginning of Period } & \$ 20,340 \quad \$ \quad 14,853\end{array}$

| End of Period | $\$ 22,661 \quad \$ \quad 16,453$ |
| :--- | :--- | :--- | :--- |

The key assumptions used in estimating the fair value of the Company's mortgage servicing rights as of March 31, 2011 and December 31, 2010 were as follows:

|  | March 31, | December 31, |
| :--- | :---: | :---: |
| Weighted-Average Constant Prepayment Rate ${ }^{1}$ | $\mathbf{2 0 1 1}$ | $12.54 \%$ |
| Weighted-Average Life (in years) | 6.33 | $13.71 \%$ |
| Weighted-Average Note Rate | 5.90 | $5.96 \%$ |
| Weighted-Average Discount Rate ${ }^{2}$ | $7.29 \%$ | $7.29 \%$ |
|  |  |  |
|  |  |  |
| ${ }^{1}$ Represents annualized loan repayment rate assumption. |  |  |
| ${ }^{2}$ Derived from multiple interest rate scenarios that incorporate a spread to the London Interbank Offered Rate swap curve and market volatilities. |  |  |

A sensitivity analysis of the Company's fair value of mortgage servicing rights to changes in certain key assumptions as of March 31, 2011 and December 31, 2010 is presented in the following table.

| (dollars in thousands) | March 31, <br> 2011 | December 31, <br> 2010 |
| :--- | :--- | :--- |
| Constant Prepayment Rate <br> Decrease in fair value from 25 basis points ("bps") adverse change <br> Decrease in fair value from 50 bps adverse change | $\$(356)$ | $\$$ |
| Discount Rate | $(338)$ |  |
| Decrease in fair value from 25 bps adverse change | $(705)$ | $(471)$ |
| Decrease in fair value from 50 bps adverse change | $(438)$ | $(421)$ |

This analysis generally cannot be extrapolated because the relationship of a change in one key assumption to the change in the fair value of the Company's mortgage servicing rights usually is not linear. Also, the effect of changing one key assumption without changing other assumptions is not realistic.

## Note 5. Securities Sold Under Agreements to Repurchase

The Company enters into agreements under which it sells securities subject to an obligation to repurchase the same or similar securities. Under these arrangements, the Company may transfer legal control over the assets but still retain effective control through an agreement that both entitles and obligates the Company to repurchase the assets. As a result, securities sold under agreements to repurchase are accounted for as collateralized financing arrangements and not as a sale and subsequent repurchase of securities. The obligation to repurchase the securities is reflected as a liability in the Company's consolidated statements of condition, while the securities underlying the securities sold under agreements to repurchase remain in the respective asset accounts and are delivered to and held as collateral by third party trustees.

As of March 31, 2011, the contractual maturities of the Company's securities sold under agreements to repurchase were as follows:

| (dollars in thousands) | Amount |
| :--- | ---: |
| Overnight | $\$$ |
| 2 to 30 Days | 224,687 |
| 31 to 90 Days | 804,311 |
| Over 90 Days | 716,085 |
| Total | $\$, 745,083$ |

## Note 6. Comprehensive Income

The following table presents the components of comprehensive income for the three months ended March 31, 2011 and 2010:

| (dollars in thousands) | Before Tax |  | Tax Effect |  | Net of Tax |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three Months Ended March 31, 2011 |  |  |  |  |  |  |
| Net Income | \$ | 62,846 | \$ | 20,486 | \$ | 42,360 |
| Other Comprehensive Income: |  |  |  |  |  |  |
| Net Unrealized Losses on Investment Securities |  | $(25,471)$ |  | $(10,033)$ |  | $(15,438)$ |
| Reclassification of Investment Securities Net Gains Realized in Net Income |  | $(6,701)$ |  | $(2,639)$ |  | $(4,062)$ |
| Net Unrealized Losses on Investment Securities, Net of Reclassification Adjustment |  | $(32,172)$ |  | $(12,672)$ |  | $(19,500)$ |
| Amortization of Net Losses Related to Defined Benefit Plans |  | 777 |  | 306 |  | 471 |
| Change in Accumulated Other Comprehensive Income |  | $(31,395)$ |  | $(12,366)$ |  | $(19,029)$ |
| Total Comprehensive Income | \$ | 31,451 | \$ | 8,120 | \$ | 23,331 |
| Three Months Ended March 31, 2010 |  |  |  |  |  |  |
| Net Income | \$ | 77,018 | \$ | 24,282 | \$ | 52,736 |
| Other Comprehensive Income: |  |  |  |  |  |  |
| Net Unrealized Gains on Investment Securities |  | 39,983 |  | 18,436 |  | 21,547 |
| Reclassification of Investment Securities Net Gains |  | (20,021) |  | (9231) |  | (10 790) |
| Net Unrealized Gains on Investment Securities, Net of Reclassification Adjustment |  | 19,962 |  | 9,205 |  | 10,757 |
| Amortization of Net Losses Related to Defined Benefit Plans |  | 595 |  | 214 |  | 381 |
| Change in Accumulated Other Comprehensive Income |  | 20,557 |  | 9,419 |  | 11,138 |
| Total Comprehensive Income | \$ | 97,575 | \$ | 33,701 | \$ | 63,874 |

## Note 7. Earnings Per Share

There were no adjustments to net income, the numerator, for purposes of computing basic earnings per share. The following is a reconciliation of the weighted average number of common shares outstanding for computing diluted earnings per share and antidilutive shares outstanding for the three months ended March 31, 2011 and 2010:

|  | Three Months Ended <br> March 31, |  |
| :--- | ---: | ---: |
|  | $\mathbf{2 0 1 1}$ |  |
| Denominator for Basic Earnings Per Share | $47,851,612$ | $47,914,412$ |
| Dilutive Effect of Stock Options | 193,226 | 325,630 |
| Dilutive Effect of Restricted Stock | 29,818 | 49,385 |
| Denominator for Diluted Earnings Per Share | $48,074,656$ | $48,289,427$ |
|  | 230,453 | 2 |
| Antidilutive Shares Outstanding | 233,924 |  |

## Note 8. Business Segments

The Company's business segments are defined as Retail Banking, Commercial Banking, Investment Services, and Treasury. The Company's internal management accounting process measures the performance of the business segments based on the management structure of the Company. This process, which is not necessarily comparable with similar information for any other financial institution, uses various techniques to assign balance sheet and income statement amounts to the business segments, including allocations of income, expense, the provision for credit losses, and capital. This process is dynamic and requires certain allocations based on judgment and other subjective factors. Unlike financial accounting, there is no comprehensive authoritative guidance for management accounting that is equivalent to GAAP. Previously reported results have been reclassified to conform to the current organizational reporting structure.

The net interest income of the business segments reflects the results of a funds transfer pricing process that matches assets and liabilities with similar interest rate sensitivity and maturity characteristics and reflects the allocation of net interest income related to the Company's overall asset and liability management activities on a proportionate basis. The basis for the allocation of net interest income is a function of the Company's assumptions that are subject to change based on changes in current interest rates and market conditions. Funds transfer pricing also serves to transfer interest rate risk to Treasury. However, the other business segments have some latitude to retain certain interest rate exposures related to customer pricing decisions within guidelines.

## Retail Banking

Retail Banking offers a broad range of financial products and services to consumers and small businesses. Loan and lease products include residential mortgage loans, home equity lines of credit, automobile loans and leases, and installment loans. Deposit products include checking, savings, and time deposit accounts. Retail Banking also offers retail life insurance products. Products and services from Retail Banking are delivered to customers through 71 Hawaii branch locations, 506 ATMs throughout Hawaii and the Pacific Islands, e-Bankoh (on-line banking service), a 24 -hour customer service center, and a mobile banking service.

## Commercial Banking

Commercial Banking offers products including corporate banking, commercial real estate loans, commercial lease financing, auto dealer financing, and deposit products. Commercial lending and deposit products are offered to middle-market and large companies in Hawaii. Commercial real estate mortgages focus on customers that include investors, developers, and builders predominantly domiciled in Hawaii. Commercial Banking also includes international banking and operations at the Bank's 11 branches in the Pacific Islands and also provides merchant services to its small business customers.

## Investment Services

Investment Services includes private banking, trust services, investment management, and institutional investment advisory services. A significant portion of this segment's income is derived from fees, which are generally based on the market values of assets under management. The private banking and personal trust group assists individuals and families in building and preserving their wealth by providing investment, credit, and trust services to high-net-worth individuals. The investment management group manages portfolios and creates investment products. Institutional client services offer investment advice to corporations, government entities, and foundations. This segment also provides a full service brokerage offering equities, mutual funds, life insurance, and annuity products.

## Treasury

Treasury consists of corporate asset and liability management activities, including interest rate risk management and a foreign exchange business. This segment's assets and liabilities (and related interest income and expense) consist of interest-bearing deposits, investment securities, federal funds sold and purchased, government deposits, and short- and long-term borrowings. The primary sources of noninterest income are from bank-owned life insurance, net gains from the sale of investment securities, and foreign exchange income related to customer driven currency requests from merchants and island visitors. The net residual effect of the transfer pricing of assets and liabilities is included in Treasury, along with the elimination of intercompany transactions.

Other organizational units (Technology, Operations, Marketing, Human Resources, Finance, Credit and Risk Management, and Corporate and Regulatory Administration) included in Treasury provide a wide-range of support to the Company's other income earning segments. Expenses incurred by these support units are charged to the business segments through an internal cost allocation process.

Selected business segment financial information as of and for the three months ended March 31, 2011 and 2010 were as follows:

| (dollars in thousands) | Retail <br> Banking |  | Commercial Banking |  | Investment Services |  | Treasury and Other |  | Consolidated Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three Months Ended March 31, 2011 |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 44,424 | \$ | 35,004 | \$ | 3,863 | \$ | 16,406 | S | 99,697 |
| Provision for Credit Losses |  | 5,043 |  | (188) |  | (140) |  | (24) |  | 4,691 |
| Net Interest Income After Provision for Credit Losses |  | 39,381 |  | 35,192 |  | 4,003 |  | 16,430 |  | 95,006 |
| Noninterest Income |  | 20,120 |  | 9,058 |  | 15,051 |  | 9,693 |  | 53,922 |
| Noninterest Expense |  | $(43,899)$ |  | $(24,422)$ |  | $(15,403)$ |  | $(2,358)$ |  | $(86,082)$ |
| Income Before Provision for Income Taxes |  | 15,602 |  | 19,828 |  | 3,651 |  | 23,765 |  | 62,846 |
| Provision for Income Taxes |  | $(5,773)$ |  | $(6,832)$ |  | $(1,351)$ |  | $(6,530)$ |  | $(20,486)$ |
| Net Income |  | 9,829 |  | 12,996 |  | 2,300 |  | 17,235 |  | 42,360 |
| Total Assets as of March 31, 2011 | \$ | 3,046,673 | \$ | 2,264,528 | \$ | 234,847 | \$ | 7,416,256 | \$ | 12,962,304 |
| Three Months Ended March 31, 2010 |  |  |  |  |  |  |  |  |  |  |
| Net Interest Income | \$ | 49,305 | \$ | 41,127 | \$ | 4,323 | \$ | 12,898 | \$ | 107,653 |
| Provision for Credit Losses |  | 15,356 |  | 5,141 |  | 215 |  | (1) |  | 20,711 |
| Net Interest Income After Provision for Credit Losses |  | 33,949 |  | 35,986 |  | 4,108 |  | 12,899 |  | 86,942 |
| Noninterest Income |  | 23,466 |  | 10,019 |  | 15,027 |  | 23,270 |  | 71,782 |
| Noninterest Expense |  | $(42,333)$ |  | $(23,862)$ |  | $(14,045)$ |  | $(1,466)$ |  | $(81,706)$ |
| Income Before Provision for Income Taxes |  | 15,082 |  | 22,143 |  | 5,090 |  | 34,703 |  | 77,018 |
| Provision for Income Taxes |  | $(5,580)$ |  | $(7,999)$ |  | $(1,884)$ |  | $(8,819)$ |  | $(24,282)$ |
| Net Income |  | 9,502 |  | 14,144 |  | 3,206 |  | 25,884 |  | 52,736 |
| Total Assets as of March 31, 2010 | \$ | 3,227,358 | \$ | 2,418,556 | \$ | 298,103 | \$ | 6,491,653 | \$ | 12,435,670 |

## Note 9. Pension Plans and Postretirement Benefit Plan

The components of net periodic benefit cost for the Company's pension plans and the postretirement benefit plan for the three months ended March 31, 2011 and 2010 were as follows:

| (dollars in thousands) | Pension Benefits |  |  |  | Postretirement Benefits |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  | 2010 |  | 2011 |  | 2010 |  |
| Three Months Ended March 31, |  |  |  |  |  |  |  |  |
| Service Cost | \$ | - | \$ | - | \$ | 123 | \$ | 117 |
| Interest Cost |  | 1,305 |  | 1,294 |  | 359 |  | 439 |
| Expected Return on Plan Assets |  | $(1,612)$ |  | $(1,642)$ |  |  |  | - |
| Amortization of: |  |  |  |  |  |  |  |  |
| Prior Service Credit |  | - |  | - |  | (53) |  | (53) |
| Net Actuarial Losses (Gains) |  | 830 |  | 724 |  | - |  | (76) |
| Net Periodic Benefit Cost | \$ | 523 | \$ | 376 | \$ | 429 | \$ | 427 |

The net periodic benefit cost for the Company's pension plans and postretirement benefit plan are recorded as a component of salaries and benefits in the consolidated statements of income. For the three months ended March 31, 2011, the Company contributed $\$ 0.1$ million to the pension plans and $\$ 0.2$ million to the postretirement benefit plan. The Company expects to contribute $\$ 0.5$ million to the pension plans and $\$ 1.3$ million to the postretirement benefit plan for the year ending December 31, 2011.

## Note 10. Derivative Financial Instruments

The following table presents the Company's derivative financial instruments, their fair values, and balance sheet location as of March 31, 2011 and December 31, 2010:

| Derivative Financial Instruments Not Designated as Hedging Instruments ${ }^{1}$ (dollars in thousands) | March 31, 2011 |  |  |  | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AssetDerivatives |  | Liability Derivatives |  |  | Asset Derivatives |  | Liability Derivatives |
| Interest Rate Lock Commitments | \$ | 793 | \$ | - | \$ | 1,531 | \$ | 1,648 |
| Forward Commitments |  | 11 |  | 138 |  | 3,114 |  | 155 |
| Interest Rate Swap Agreements |  | 22,582 |  | 22,769 |  | 25,982 |  | 26,197 |
| Foreign Exchange Contracts |  | 35 |  | 164 |  | 264 |  | 106 |
| Total | \$ | 23,421 | \$ | 23,071 | \$ | 30,891 | \$ | 28,106 |

${ }^{1}$ Asset derivatives are included in other assets and liability derivatives are included in other liabilities in the consolidated statements of condition.
The following table presents the Company's derivative financial instruments and the amount and location of the net gains and losses recognized in the statements of income for the three months ended March 31, 2011 and 2010:

| Derivative Financial Instruments Not Designated as Hedging Instruments (dollars in thousands) | Location of Net Gains (Losses) Recognized in the Statements of Income | Three Months Ended March 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2011 |  | 2010 |
| Interest Rate Lock Commitments | Mortgage Banking | \$ | 1,480 | \$ | 2,359 |
| Forward Commitments | Mortgage Banking |  | 236 |  | (319) |
| Interest Rate Swap Agreements | Other Noninterest Income |  | 28 |  | 154 |
| Foreign Exchange Contracts | Other Noninterest Income |  | 897 |  | 746 |
| Total |  | \$ | 2,641 | \$ | 2,940 |

Management has received authorization from the Bank's Board of Directors to use derivative financial instruments as an end-user in connection with its risk management activities and to accommodate the needs of its customers. As with any financial instrument, derivative financial instruments have inherent risks. Market risk is defined as the risk of adverse financial impact due to fluctuations in interest rates, foreign exchange rates, and equity prices. Market risks associated with derivative financial instruments are balanced with the expected returns to enhance earnings performance and shareholder value, while limiting the volatility of each. The Company uses various processes to monitor its overall market risk exposure, including sensitivity analysis, value-at-risk calculations, and other methodologies.

Derivative financial instruments are also subject to credit and counterparty risk, which is defined as the risk of financial loss if a borrower or counterparty is either unable or unwilling to repay borrowings or settle a transaction in accordance with the underlying contractual terms. Credit and counterparty risks associated with derivative financial instruments are similar to those relating to traditional on-balance sheet financial instruments. The Company manages derivative credit and counterparty risk by evaluating the creditworthiness of each borrower or counterparty, adhering to the same credit approval process used for commercial lending activities.

Derivative financial instruments are required to be carried at their fair value on the Company's consolidated statements of condition. As of March 31, 2011 and December 31, 2010, the Company did not designate any derivative financial instruments as accounting hedges. The Bank's free-standing derivative financial instruments have been recorded at fair value on the Company's consolidated statements of condition. These financial instruments have been limited to interest rate lock commitments, forward commitments, interest rate swap agreements, and foreign exchange contracts.

The Company enters into interest rate lock commitments for residential mortgage loans that the Company intends to sell in the secondary market. Interest rate exposure from interest rate lock commitments is hedged with forward commitments for the future sale of residential mortgage loans. The interest rate lock commitments and forward commitments are free-standing derivatives which are carried at fair value with changes recorded in the mortgage banking component of noninterest income in the Company's consolidated statements of income. Changes in the fair value of interest rate lock commitments and forward commitments subsequent to inception are based on changes in the fair value of the underlying loan resulting from the fulfillment of the commitment and changes in the probability that the loan will fund within the terms of the commitment, which is affected primarily by changes in interest rates and the passage of time.

The Company enters into interest rate swap agreements to facilitate the risk management strategies of a small number of commercial banking customers. The Company mitigates this risk by entering into equal and offsetting interest rate swap agreements with highly rated third parties. The interest rate swap agreements are free-standing derivatives which are carried at fair value with changes included in other noninterest income in the Company's consolidated statements of income.

The Company utilizes foreign exchange contracts to offset risks related to transactions executed on behalf of customers. The foreign exchange contracts are free-standing derivatives which are carried at fair value with changes included in other noninterest income in the Company's consolidated statements of income.

## Note 11. Credit Commitments and Contingencies

The Company's credit commitments as of March 31, 2011 and December 31, 2010 were as follows:

|  | Darch 31, | December 31, |
| :--- | ---: | ---: |
| (dollars in thousands) | $\mathbf{2 0 1 1}$ |  |
| Unfunded Commitments to Extend Credit | $\mathbf{2 0 1 0}$ |  |
| Standby Letters of Credit | $1,931,602$ | $\$$ |
| Commercial Letters of Credit | $1,875,459$ |  |
| Total Credit Commitments | 97,708 |  |

## Unfunded Commitments to Extend Credit

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of the terms or conditions established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since commitments may expire without being drawn, the total commitment amount does not necessarily represent future cash requirements.

## Standby and Commercial Letters of Credit

Standby letters of credit are conditional commitments issued by the Company to guarantee the performance of a customer to a third party. Standby letters of credit generally become payable upon the failure of the customer to perform according to the terms of the underlying contract with the third party, while commercial letters of credit are issued specifically to facilitate commerce and typically result in the commitment being drawn on when the underlying transaction is consummated between the customer and a third party. The contractual amount of these letters of credit represents the maximum potential future payments guaranteed by the Company. The Company has recourse against the customer for any amount it is required to pay to a third party under a standby letter of credit, and holds cash and deposits as collateral on those standby letters of credit for which collateral is deemed necessary.

## Contingencies

In February 2011, a purported class action lawsuit was filed by customers who claimed that the Bank had improperly charged overdraft fees on debit card transactions. Management is evaluating the claims of the lawsuit and is unable, at this time, to estimate the possible loss or range of possible loss that may result from this lawsuit.

In addition to the litigation noted above, the Company is subject to various other pending and threatened legal proceedings arising out of the normal course of business or operations. Based on information currently available, management believes that the eventual outcome of these other actions against the Company will not have a material adverse effect on the Company's statements of income and condition. However, in the event of unexpected future developments, it is possible that the ultimate resolution of those matters, if unfavorable, may be material to the Company's statement of income for any particular period.

## Note 12. Fair Value of Assets and Liabilities

## Fair Value Hierarchy

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability in the principal or most advantageous market for an asset or liability in an orderly transaction between market participants at the measurement date. GAAP established a fair value hierarchy that prioritizes the use of inputs used in valuation methodologies into the following three levels:

Level 1: Inputs to the valuation methodology are quoted prices, unadjusted, for identical assets or liabilities in active markets. A quoted price in an active market provides the most reliable evidence of fair value and shall be used to measure fair value whenever available. A contractually binding sales price also provides reliable evidence of fair value.

Level 2: Inputs to the valuation methodology include quoted prices for similar assets or liabilities in active markets; inputs to the valuation methodology include quoted prices for identical or similar assets or liabilities in markets that are not active; or inputs to the valuation methodology that utilize model-based techniques for which all significant assumptions are observable in the market.

Level 3: Inputs to the valuation methodology are unobservable and significant to the fair value measurement; inputs to the valuation methodology that utilize model-based techniques for which significant assumptions are not observable in the market; or inputs to the valuation methodology that requires significant management judgment or estimation, some of which may be internally developed.

Management maximizes the use of observable inputs and minimizes the use of unobservable inputs when determining fair value measurements. Management reviews and updates the fair value hierarchy classifications of the Company's assets and liabilities on a quarterly basis.

## Assets and Liabilities Measured at Fair Value on a Recurring Basis

## Investment Securities Available-for-Sale

Fair values of investment securities available-for-sale were primarily measured using information from a third-party pricing service. This pricing service provides pricing information by utilizing evaluated pricing models supported with market data information. Standard inputs include benchmark yields, reported trades, broker/dealer quotes, issuer spreads, two-sided markets, benchmark securities, bids, offers, and reference data from market research publications. If quoted prices were available in an active market, investment securities were classified as Level 1 measurements. Level 1 investment securities included debt securities issued by the U.S. Treasury. If quoted prices in active markets were not available, fair values were estimated primarily by the use of pricing models. Level 2 investment securities were primarily comprised of mortgage-backed securities issued by government agencies and U.S. government-sponsored enterprises. In certain cases where there were limited or less transparent information provided by the Company's third-party pricing service, fair value was estimated by the use of secondary pricing services or through the use of nonbinding third-party broker quotes.

On a quarterly basis, management reviews the pricing information received from the Company's third-party pricing service. This review process includes a comparison to non-binding third-party broker quotes, as well as a review of market-related conditions impacting the information provided by the Company's third-party pricing service.

Management primarily identifies investment securities which may have traded in illiquid or inactive markets by identifying instances of a significant decrease in the volume or frequency of trades, relative to historical levels, as well as instances of a significant widening of the bid-ask spread in the brokered markets. Investment securities that are deemed to have been trading in illiquid or inactive markets may require the use of significant unobservable inputs. For example, management may use quoted prices for similar investment securities in the absence of a liquid and active market for the investment securities being valued. As of March 31, 2011 and December 31, 2010, management did not make adjustments to prices provided by the third-party pricing service as a result of illiquid or inactive markets.

## Mortgage Servicing Rights

Mortgage servicing rights do not trade in an active market with readily observable market data. As a result, the Company estimates the fair value of mortgage servicing rights by using a discounted cash flow model to calculate the present value of estimated future net servicing income. The Company stratifies its mortgage servicing portfolio on the basis of loan type. The assumptions used in the discounted cash flow model are those that we believe market participants would use in estimating future net servicing income, including estimates of loan prepayment rates, servicing costs, ancillary income, impound account balances, and discount rates. Significant assumptions in the valuation of mortgage servicing rights include changes in interest rates, estimated loan repayment rates, and the timing of cash flows, among other factors. Mortgage servicing rights are classified as Level 3 measurements due to the use of significant unobservable inputs, as well as significant management judgment and estimation.

## Other Assets

Other assets recorded at fair value on a recurring basis are primarily comprised of investments related to deferred compensation arrangements. Quoted prices for these investments, primarily in mutual funds, are available in active markets. Thus, the Company's investments related to deferred compensation arrangements are classified as Level 1 measurements in the fair value hierarchy.

## Derivative Financial Instruments

Derivative financial instruments recorded at fair value on a recurring basis are comprised of interest rate lock commitments, forward commitments, interest rate swap agreements, and foreign exchange contracts. The fair values of interest rate lock commitments are calculated using a discounted cash flow approach utilizing inputs such as the fall-out ratio. The fall-out ratio is derived from the Bank's internal data and is adjusted using significant management judgment as to the percentage of loans which are currently in a lock position which will ultimately not close. Interest rate lock commitments are deemed Level 3 measurements as significant unobservable inputs and management judgment are required. The fair values of forward commitments are deemed Level 2 measurements as they are primarily based on quoted prices from the secondary market based on the settlement date of the contracts, interpolated or extrapolated, if necessary, to estimate a fair value as of the end of the reporting period. The fair values of interest rate swap agreements are also calculated using a discounted cash flow approach and utilize inputs such as the London Interbank Offered Rate ("LIBOR") swap curve, effective date, maturity date, notional amount, and stated interest rate. Interest rate swap agreements are deemed Level 3 measurements as significant unobservable inputs and management judgment are required. The fair values of foreign exchange contracts are calculated using the Bank's multi-currency accounting system which utilizes contract specific information such as currency, maturity date, contractual amount, and strike price, along with market data information such as the spot rates of specific currency and yield curves. Foreign exchange contracts are deemed Level 2 measurements because while they are valued using the Bank's multi-currency accounting system, significant management judgment or estimation is not required.

The Company is exposed to credit risk if borrowers or counterparties fail to perform. The Company seeks to minimize credit risk through credit approvals, limits, monitoring procedures, and collateral requirements. The Company generally enters into transactions with borrowers and counterparties that carry high quality credit ratings. Credit risk associated with borrowers or counterparties as well as the Company's non-performance risk is factored into the determination of the fair value of derivative financial instruments.

The table below presents the balances of assets and liabilities measured at fair value on a recurring basis as of March 31, 2011 and December 31, 2010:

| (dollars in thousands) | Quoted Prices in Active Markets for Identical Assets or Liabilities (Level 1) |  |  | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March 31, 2011 |  |  |  |  |  |  |  |  |
| Investment Securities Available-for-Sale |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 919,429 | \$ | 1,857 | \$ | - | \$ | 921,286 |
| Debt Securities Issued by States and Political Subdivisions |  | - |  | 123,448 |  | - |  | 123,448 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | - |  | 2,908,334 |  | - |  | 2,908,334 |
| U.S. Government-Sponsored Enterprises |  | - |  | 92,028 |  | - |  | 92,028 |
| Total Mortgage-Backed Securities |  | - |  | 3,000,362 |  | - |  | 3,000,362 |
| Total Investment Securities Available-for-Sale |  | 919,429 |  | 3,125,667 |  | - |  | 4,045,096 |
| Mortgage Servicing Rights |  | - |  | - |  | 9,692 |  | 9,692 |
| Other Assets |  | 11,800 |  | - |  | - |  | 11,800 |
| Net Derivative Assets and Liabilities |  | - |  | (256) |  | 606 |  | 350 |
| Total Assets Measured at Fair Value on a Recurring Basis as of March 31, 2011 | \$ | 931,229 | \$ | 3,125,411 | \$ | 10,298 | \$ | 4,066,938 |
| December 31, 2010 |  |  |  |  |  |  |  |  |
| Investment Securities Available-for-Sale |  |  |  |  |  |  |  |  |
| Debt Securities Issued by the U.S. Treasury and Government Agencies | \$ | 553,894 | \$ | 1,962 | \$ | - | \$ | 555,856 |
| Debt Securities Issued by States and Political Subdivisions |  | , |  | 113,609 |  | - |  | 113,609 |
| Debt Securities Issued by U.S. GovernmentSponsored Enterprises |  | - |  | 505 |  | - |  | 505 |
| Mortgage-Backed Securities Issued by |  |  |  |  |  |  |  |  |
| Government Agencies |  | - |  | 5,750,028 |  | - |  | 5,750,028 |
| U.S. Government-Sponsored Enterprises |  | - |  | 113,876 |  | - |  | 113,876 |
| Total Mortgage-Backed Securities |  | - |  | 5,863,904 |  | - |  | 5,863,904 |
| Total Investment Securities Available-for-Sale |  | 553,894 |  | 5,979,980 |  | - |  | 6,533,874 |
| Mortgage Servicing Rights |  | - |  | - |  | 10,226 |  | 10,226 |
| Other Assets |  | 10,851 |  | ${ }^{-}$ |  | - |  | 10,851 |
| Net Derivative Assets and Liabilities |  | - |  | 3,117 |  | (332) |  | 2,785 |
| Total Assets Measured at Fair Value on a Recurring Basis as of December 31, 2010 | \$ | 564,745 | \$ | 5,983,097 | \$ | 9,894 | \$ | 6,557,736 |

For the three months ended March 31, 2011 and 2010, the changes in Level 3 assets and liabilities measured at fair value on a recurring basis were as follows:

| Assets (dollars in thousands) | Mortgage <br> Servicing Rights ${ }^{1}$ |  | Net Derivative Assets and Liabilities ${ }^{2}$ |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three Months Ended March 31, 2011 |  |  |  |  |  |  |
| Balance as of January 1, 2011 | \$ | 10,226 | \$ | (332) | \$ | 9,894 |
| Realized and Unrealized Net Gains (Losses): |  |  |  |  |  |  |
| Included in Net Income |  | (534) |  | 1,508 |  | 974 |
| Transfers to Loans Held for Sale |  | - |  | (570) |  | (570) |
| Balance as of March 31, 2011 | \$ | 9,692 | \$ | 606 | \$ | 10,298 |
| Total Unrealized Net Gains Included in Net Income Related to Assets Still Held as of March 31, 2011 | \$ | 66 | \$ | 606 | \$ | 672 |


| Assets (dollars in thousands) | Mortgage <br> Servicing Rights ${ }^{1}$ |  | Net Derivative Assets and Liabilities ${ }^{2}$ |  |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three Months Ended March 31, 2010 |  |  |  |  |  |  |
| Balance as of January 1, 2010 | \$ | 15,332 | \$ | (180) | \$ | 15,152 |
| Realized and Unrealized Net Gains (Losses): Included in Net Income |  |  |  |  |  |  |
| Included in Net Income |  | (525) |  | 2,343 |  | 1,818 |
| Transfers to Loans Held for Sale |  | - |  | $(1,826)$ |  | $(1,826)$ |
| Balance as of March 31, 2010 | \$ | 14,807 | \$ | 337 | \$ | 15,144 |
| Total Unrealized Net Gains (Losses) Included in Net Income Related to Assets Still Held as of March 31, 2010 | \$ | (93) | \$ | 337 | \$ | 244 |

${ }^{1}$ Realized and unrealized gains and losses related to mortgage servicing rights are reported as a component of mortgage banking income in the Company's consolidated statements of income.
${ }^{2}$ Realized and unrealized gains and losses related to interest rate lock commitments are reported as a component of mortgage banking income in the Company's consolidated statements of income. Realized and unrealized gains and losses related to interest rate swap agreements are reported as a component of other noninterest income in the Company's consolidated statements of income.

## Assets and Liabilities Measured at Fair Value on a Nonrecurring Basis

The Company may be required periodically to measure certain assets and liabilities at fair value on a nonrecurring basis in accordance with GAAP. These adjustments to fair value usually result from the application of lower-of-cost-or-fair value accounting or impairment write-downs of individual assets. As of March 31, 2011 and December 31, 2010, there were no material adjustments to fair value for the Company's assets and liabilities measured at fair value on a nonrecurring basis in accordance with GAAP.

## Disclosures about Fair Value of Financial Instruments

These disclosures exclude financial instruments that are recorded at fair value on a recurring basis on the Company's consolidated statements of condition as well as short-term financial assets such as cash and cash equivalents, and liabilities such as short-term borrowings, for which the carrying amounts approximate fair value. The assumptions used below are expected to approximate those that market participants would use in valuing these financial instruments.

## Investment Securities Held-to-Maturity

The fair value of the Company's investment securities held-to-maturity was primarily measured using information from a third-party pricing service. Quoted prices in active markets were used whenever available. If quoted prices were not available, fair values were measured using pricing models or other valuation techniques such as the present value of future cash flows, adjusted for credit loss assumptions.

## Loans Held for Sale

The fair value of the Company's residential mortgage loans held for sale was determined based on quoted prices for similar loans in active markets. The fair value of the Company's commercial loan held for sale was determined based on a contractually binding sales price.

## Loans

The fair value of the Company's loans was determined by discounting the expected future cash flows of pools of loans with similar characteristics. Loans were first segregated by type such as commercial, real estate, and consumer, and were then further segmented into fixed and variable rate and loan quality categories. Expected future cash flows were projected based on contractual cash flows, adjusted for estimated prepayments.

## Deposit Liabilities

The fair values of the Company's noninterest-bearing and interest-bearing demand deposits and savings deposits were equal to the amount payable on demand (i.e., their carrying amounts) because these products have no stated maturity. The fair values of the Company's time deposits were estimated using discounted cash flow analyses. The discount rates used were based on rates currently offered for deposits with similar remaining maturities. The fair values of the Company's deposit liabilities do not take into consideration the value of the Company's long-term relationships with depositors, which may have significant value.

## Long-Term Debt

The fair values of the Company's long-term debt were calculated using a discounted cash flow approach and applying discount rates currently offered for new notes with similar remaining maturities and considering the Company's non-performance risk.

The following presents the carrying amount and fair values of the Company's financial instruments as of March 31, 2011 and December 31, 2010:

| (dollars in thousands) | March 31, 2011 |  |  |  | December 31, 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Carrying Amount |  |  | Fair Value | Carrying Amount |  |  | Fair Value |
| Financial Instruments - Assets |  |  |  |  |  |  |  |  |
| Investment Securities Held-to-Maturity | \$ | 2,426,710 | \$ | 2,437,803 | \$ | 127,249 | \$ | 134,028 |
| Loans Held for Sale |  | 16,160 |  | 16,165 |  | 17,564 |  | 17,575 |
| Loans ${ }^{1}$ |  | 4,811,199 |  | 5,046,563 |  | 4,861,643 |  | 5,115,355 |
| Financial Instruments - Liabilities |  |  |  |  |  |  |  |  |
| Deposits |  | 9,912,391 |  | 9,921,000 |  | 9,888,995 |  | 9,901,009 |
| Long-Term Debt ${ }^{2}$ |  | 23,706 |  | 23,395 |  | 23,707 |  | 24,590 |

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

## Forward-Looking Statements

This report contains forward-looking statements concerning, among other things, the economic and business environment in our service area and elsewhere, credit quality, and other financial and business matters in future periods. Our forwardlooking statements are based on numerous assumptions, any of which could prove to be inaccurate and actual results may differ materially from those projected because of a variety of risks and uncertainties, including, but not limited to: 1) general economic conditions either nationally, internationally, or locally may be different than expected, and particularly, any event that negatively impacts the tourism industry in Hawaii; 2) unanticipated changes in the securities markets, public debt markets, and other capital markets in the U.S. and internationally; 3) the competitive pressure among financial services and products; 4) the impact of recent legislative and regulatory initiatives, particularly the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act"); 5) changes in fiscal and monetary policies of the markets in which we operate; 6) the increased cost of maintaining or the Company's ability to maintain adequate liquidity and capital, based on the requirements adopted by the Basel Committee on Banking Supervision and U.S. regulators; 7) actual or alleged conduct which could harm our reputation; 8) changes in accounting standards; 9) changes in tax laws or regulations or the interpretation of such laws and regulations; 10) changes in our credit quality or risk profile that may increase or decrease the required level of our reserve for credit losses; 11) changes in market interest rates that may affect credit markets and our ability to maintain our net interest margin; 12) the impact of litigation and regulatory investigations of the Company, including costs, expenses, settlements, and judgments; 13) changes to the amount and timing of proposed common stock repurchases; and 14) natural disasters, or adverse weather, public health, and other conditions impacting us and our customers' operations. For a detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements, refer to the section entitled "Risk Factors" in Part II of this report and Part I of our Annual Report on Form 10-K for the year ended December 31, 2010, and subsequent periodic and current reports, filed with the U.S. Securities and Exchange Commission (the "SEC"). Words such as "believes," "anticipates," "expects," "intends," "targeted," and similar expressions are intended to identify forward-looking statements but are not exclusive means of identifying such statements. We do not undertake an obligation to update forward-looking statements to reflect later events or circumstances.

## Reclassifications

Certain prior period information in Management's Discussion and Analysis of Financial Condition and Results of Operations ("MD\&A") has been reclassified to conform to current period classifications.

## Overview

Bank of Hawaii Corporation (the "Parent") is a Delaware corporation and a bank holding company headquartered in Honolulu, Hawaii. The Parent's principal and only operating subsidiary is Bank of Hawaii (the "Bank").

The Bank, directly and through its subsidiaries, provides a broad range of financial services to businesses, consumers, and governments in Hawaii, Guam, and other Pacific Islands. References to "we," "our," "us," or the "Company" refer to the holding company and its subsidiaries that are consolidated for financial reporting purposes.
"Maximizing shareholder value over time" remains our governing objective. In striving to achieve our governing objective, our business plan is balanced between growth and risk management, including the flexibility to adjust, given the uncertainties of an economy in recovery. We remain cautious about the economy, interest rates, and loan demand. We intend to continue to focus on opportunities to further serve our customers, improve productivity, and efficiently manage capital.

## Hawaii Economy

Hawaii's economy continued to improve during the first quarter of 2011 due to increasing visitor arrivals and spending. For the first two months of 2011, visitor arrivals increased $11.9 \%$ and visitor spending rose $19.3 \%$ compared to the same period in 2010. Hotel occupancy and revenue per available room have also continued to show signs of improvement. Overall, state job growth has begun to stabilize as the statewide seasonally-adjusted unemployment rate remained at $6.3 \%$ at the end of March 2011. The volume and median price for single-family home sales on Oahu was lower in March 2011 compared to the same period in 2010 primarily due to low levels of inventory. On March 11, 2011, a massive earthquake and resulting tsunami devastated portions of northeast Japan. A smaller tsunami inflicted some damage in the State of Hawaii. Visitor arrivals from Japan accounted for approximately $17.4 \%$ of the total number of visitors to Hawaii in 2010. At this time, we are not able to predict the impact this disaster will have on the Hawaii visitor industry or the Hawaii economy. However, it is likely, at least in the near-term, that the number of Japanese visitors will decline due to this event.

## Earnings Summary

For the first quarter of 2011 , net income was $\$ 42.4$ million, a decrease of $\$ 10.4$ million or $20 \%$ compared to the same period in 2010. Diluted earnings per share were $\$ 0.88$ per share, a decrease of $\$ 0.21$ per share compared to the same period in 2010. Our lower net income for the first quarter of 2011 was primarily due to the following:

- Net realized investment securities gains were $\$ 6.1$ million in the first quarter of 2011 , a decrease of $\$ 13.9$ million or $70 \%$ compared to the same period in 2010.
- Net interest income was $\$ 99.7$ million for the first quarter of 2011 , a decrease of $\$ 8.0$ million or $7 \%$ compared to the same period in 2010 . The decrease in net interest income was primarily due to lower yields from our loan, lease, and investment securities portfolios as well as lower average loan and lease balances. This was partially offset by higher average balances in investment securities and lower rates paid on our deposit products.
- Overdraft fees were $\$ 5.2$ million for the first quarter of 2011 , a decrease of $\$ 3.5$ million or $40 \%$ compared to the same period in 2010. This decrease was primarily due to the Federal Reserve Board's amendments to Regulation E which prohibit a financial institution from assessing a fee to complete an ATM withdrawal or one-time debit card transaction which will cause an overdraft unless the customer consents in advance ("opts-in"). Also contributing to the decrease in overdraft fees was the result of several processing changes implemented in the first quarter of 2011.

The impact of these items was partially offset by a lower provision for credit losses (the "Provision") in the first quarter of 2011 compared to the same period in 2010. The Provision was $\$ 4.7$ million in the first quarter of 2011 , a decrease of $\$ 16.0$ million or $77 \%$ compared to the same period in 2010. The lower Provision in the first quarter of 2011 was consistent with lower levels of non-performing assets and net charge-offs of loans and leases.

We remain cautious about the economic impact the natural disasters in Japan, rising energy prices, and government regulation will have on us and our customers. We continued to maintain a strong balance sheet during the first quarter of 2011 with adequate reserves for credit losses and high levels of liquidity and capital.

- Our allowance for loan and lease losses (the "Allowance") was $\$ 147.4$ million as of March 31, 2011, unchanged from December 31, 2010. The ratio of our Allowance to total loans and leases outstanding was $2.77 \%$ as of March 31, 2011, an increase of one basis point from December 31, 2010. Absent significant deterioration in the economy and assuming continued improvements in credit quality, we may require a lower level of the Allowance in future periods.
- Total deposits were $\$ 9.9$ billion as of March 31, 2011, an increase of $\$ 23.4$ million from December 31, 2010. Our strong brand continues to play a key role in new account acquisitions.
- We continued to invest excess liquidity in high-grade investment securities. As of March 31, 2011, the total carrying value of our investment securities portfolio was $\$ 6.5$ billion. During the first quarter of 2011 , we reduced our positions in mortgage-backed securities issued by the Government National Mortgage Association ("Ginnie Mae") and increased our holdings in U.S. Treasury Notes to further reduce our interest rate risk.
- In the first quarter of 2011, we reclassified at fair value approximately $\$ 2.2$ billion in available-for-sale investment securities to the held-to-maturity category. The reclassification was made based upon our intent and ability to hold these securities to maturity.
- Our capital levels remained strong during the first quarter of 2011. Shareholders' equity was $\$ 1.0$ billion as of March 31, 2010, a decrease of $\$ 14.9$ million from December 31, 2010. We also continued our share repurchases in the first quarter of 2011. We repurchased 442,500 shares of our common stock at an average cost of $\$ 46.93$ per share.

Table 1 presents our financial highlights for the three months ended March 31, 2011 and 2010, and as of March 31, 2011, and December 31, 2010.

Financial Highlights
Table 1

| (dollars in thousands, except per share amounts) | Three Months Ended March 31, |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2011 |  |  | 2010 |  |
| For the Period: |  |  |  |  |  |
| Operating Results |  |  |  |  |  |
| Net Interest Income | \$ | 99,697 |  | \$ | 107,653 |
| Provision for Credit Losses |  | 4,691 |  |  | 20,711 |
| Total Noninterest Income |  | 53,922 |  |  | 71,782 |
| Total Noninterest Expense |  | 86,082 |  |  | 81,706 |
| Net Income |  | 42,360 |  |  | 52,736 |
| Basic Earnings Per Share |  | 0.89 |  |  | 1.10 |
| Diluted Earnings Per Share |  | 0.88 |  |  | 1.09 |
| Dividends Declared Per Share |  | 0.45 |  |  | 0.45 |
| Performance Ratios |  |  |  |  |  |
| Return on Average Assets |  | 1.32 | \% |  | 1.73 \% |
| Return on Average Shareholders' Equity |  | 16.86 |  |  | 22.54 |
| Efficiency Ratio ${ }^{1}$ |  | 56.04 |  |  | 45.54 |
| Operating Leverage ${ }^{2}$ |  | 14.42 |  |  | 1.99 |
| Net Interest Margin ${ }^{3}$ |  | 3.24 |  |  | 3.72 |
| Dividend Payout Ratio ${ }^{4}$ |  | 50.56 |  |  | 40.91 |
| Average Shareholders' Equity to Average Assets |  | 7.86 |  |  | 7.67 |
| Average Balances |  |  |  |  |  |
| Average Loans and Leases | \$ | 5,311,781 |  | \$ | 5,686,923 |
| Average Assets |  | 12,965,633 |  |  | 12,377,785 |
| Average Deposits |  | 9,873,727 |  |  | 9,390,615 |
| Average Shareholders' Equity |  | 1,018,788 |  |  | 949,073 |
| Market Price Per Share of Common Stock |  |  |  |  |  |
| Closing | \$ | 47.82 |  | \$ | 44.95 |
| High |  | 49.23 |  |  | 50.42 |
| Low |  | 44.32 |  |  | 41.60 |
|  |  | $\begin{array}{r} \text { March 31, } \\ 2011 \\ \hline \end{array}$ |  |  | $\begin{array}{r} \text { cember 31, } \\ \hline \end{array}$ |
| As of Period End: |  |  |  |  |  |
| Balance Sheet Totals |  |  |  |  |  |
| Loans and Leases | \$ | 5,326,929 |  | \$ | 5,335,792 |
| Total Assets |  | 12,962,304 |  |  | 13,126,787 |
| Total Deposits |  | 9,912,391 |  |  | 9,888,995 |
| Long-Term Debt |  | 32,643 |  |  | 32,652 |
| Total Shareholders' Equity |  | 996,225 |  |  | 1,011,133 |
| Asset Quality |  |  |  |  |  |
| Allowance for Loan and Lease Losses | \$ | 147,358 |  | \$ | 147,358 |
| Non-Performing Assets ${ }^{5}$ |  | 34,592 |  |  | 37,786 |
| Financial Ratios |  |  |  |  |  |
| Allowance to Loans and Leases Outstanding |  | 2.77 | \% |  | 2.76 \% |
| Tier 1 Capital Ratio |  | 18.41 |  |  | 18.28 |
| Total Capital Ratio |  | 19.68 |  |  | 19.55 |
| Tier 1 Leverage Ratio |  | 7.16 |  |  | 7.15 |
| Total Shareholders' Equity to Total Assets |  | 7.69 |  |  | 7.70 |
| Tangible Common Equity to Tangible Assets ${ }^{6}$ |  | 7.46 |  |  | 7.48 |
| Tangible Common Equity to Risk-Weighted Assets ${ }^{6}$ |  | 19.04 |  |  | 19.29 |
| Non-Financial Data |  |  |  |  |  |
| Full-Time Equivalent Employees |  | 2,381 |  |  | 2,399 |
| Branches and Offices |  | 82 |  |  | 82 |
| ATMs |  | 506 |  |  | 502 |

${ }^{1}$ Efficiency ratio is defined as noninterest expense divided by total revenue (net interest income and total noninterest income).
${ }^{2}$ Operating leverage is defined as the percentage change in income before the provision for credit losses and the provision for income taxes. Measures are presented on a linked quarter basis.
${ }^{3}$ Net interest margin is defined as net interest income, on a taxable equivalent basis, as a percentage of average earning assets.
${ }^{4}$ Dividend payout ratio is defined as dividends declared per share divided by basic earnings per share.
${ }^{5}$ Excluded from non-performing assets are contractually binding non-accrual loans held for sale of $\$ 7.5$ million as of March 31, 2011.
${ }^{6}$ Tangible common equity to tangible assets and tangible common equity to risk-weighted assets are Non-GAAP financial measures. See the GAAP to Non-GAAP reconciliation - Table 21 in Management's Discussion and Analysis of Financial Condition and Results of Operations.

## Analysis of Statements of Income

Average balances, related income and expenses, and resulting yields and rates are presented in Table 2. An analysis of the change in net interest income, on a taxable equivalent basis, is presented in Table 3.

Average Balances and Interest Rates - Taxable Equivalent Basis
Table 2

| (dollars in millions) | Three Months Ended March 31, 2011 |  |  | Three Months Ended March 31, 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance | Income/ Expense | $\begin{array}{r} \hline \text { Yield/ } \\ \text { Rate } \\ \hline \end{array}$ | Average Balance | Income/ Expense | $\begin{gathered} \hline \text { Yield } / \\ \text { Rate } \end{gathered}$ |
| Earning Assets |  |  |  |  |  |  |
| Interest-Bearing Deposits | \$ 4.0 | \$ - | (0.16) \% | \$ 5.8 | \$ - | 0.92 |
| Funds Sold | 457.2 | 0.3 | 0.22 | 463.1 | 0.3 | 0.27 |
| Investment Securities |  |  |  |  |  |  |
| Available-for-Sale | 5,646.9 | 38.0 | 2.70 | 5,241.0 | 44.1 | 3.37 |
| Held-to-Maturity | 901.0 | 7.6 | 3.39 | 174.1 | 1.9 | 4.28 |
| Loans Held for Sale | 8.5 | 0.1 | 5.65 | 8.8 | 0.5 | 23.80 |
| Loans and Leases ${ }^{1}$ |  |  |  |  |  |  |
| Commercial and Industrial | 775.8 | 7.9 | 4.11 | 788.5 | 10.2 | 5.25 |
| Commercial Mortgage | 851.2 | 10.3 | 4.93 | 838.0 | 10.5 | 5.09 |
| Construction | 80.6 | 1.0 | 5.05 | 108.0 | 1.3 | 4.99 |
| Commercial Lease Financing | 333.6 | 2.3 | 2.75 | 407.4 | 3.4 | 3.33 |
| Residential Mortgage | 2,100.6 | 28.6 | 5.44 | 2,160.6 | 30.9 | 5.73 |
| Home Equity | 796.0 | 9.6 | 4.91 | 909.4 | 11.3 | 5.02 |
| Automobile | 203.1 | 3.6 | 7.14 | 272.6 | 5.2 | 7.73 |
| Other ${ }^{2}$ | 170.9 | 3.2 | 7.53 | 202.4 | 3.9 | 7.76 |
| Total Loans and Leases | 5,311.8 | 66.5 | 5.04 | 5,686.9 | 76.7 | 5.44 |
| Other | 79.9 | 0.3 | 1.40 | 79.8 | 0.3 | 1.39 |
| Total Earning Assets ${ }^{3}$ | 12,409.3 | 112.8 | 3.65 | 11,659.5 | 123.8 | 4.27 |
| Cash and Noninterest-Bearing Deposits | 134.5 |  |  | 229.8 |  |  |
| Other Assets | 421.8 |  |  | 488.5 |  |  |
| Total Assets | \$ 12,965.6 |  |  | \$ 12,377.8 |  |  |
| Interest-Bearing Liabilities |  |  |  |  |  |  |
| Interest-Bearing Deposits |  |  |  |  |  |  |
| Demand | \$ 1,805.0 | 0.2 | 0.04 | \$ 1,662.0 | 0.3 | 0.07 |
| Savings | 4,536.9 | 2.2 | 0.20 | 4,434.2 | 4.4 | 0.40 |
| Time | 1,045.9 | 2.8 | 1.10 | 1,136.5 | 3.6 | 1.29 |
| Total Interest-Bearing Deposits | 7,387.8 | 5.2 | 0.29 | 7,232.7 | 8.3 | 0.47 |
| Short-Term Borrowings | 17.1 |  | 0.13 | 28.7 | - | 0.10 |
| Securities Sold Under Agreements to Repurchase | 1,761.2 | 7.1 | 1.60 | 1,531.7 | 6.4 | 1.68 |
| Long-Term Debt | 32.7 | 0.4 | 5.48 | 90.3 | 1.2 | 5.25 |
| Total Interest-Bearing Liabilities | 9,198.8 | 12.7 | 0.56 | 8,883.4 | 15.9 | 0.72 |
| Net Interest Income |  | \$ 100.1 |  |  | \$ 107.9 |  |
| Interest Rate Spread |  |  | 3.09 \% |  |  | 3.55 |
| Net Interest Margin |  |  | 3.24 \% |  |  | 3.72 |
| Noninterest-Bearing Demand Deposits | 2,485.8 |  |  | 2,157.9 |  |  |
| Other Liabilities | 262.2 |  |  | 387.4 |  |  |
| Shareholders' Equity | 1,018.8 |  |  | 949.1 |  |  |
| Total Liabilities and Shareholders' Equity | \$ 12,965.6 |  |  | \$ 12,377.8 |  |  |

1 Non-performing loans and leases are included in the respective average loan and lease balances. Income, if any, on such loans and leases is recognized on a cash basis.
2 Comprised of other consumer revolving credit, installment, and consumer lease financing.
 2010, respectively.

| (dollars in millions) | Three Months Ended March 31, 2011 Compared to March 31, 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume ${ }^{1}$ |  | Rate ${ }^{1}$ |  |  | Total |
| Change in Interest Income: |  |  |  |  |  |  |
| Investment Securities |  |  |  |  |  |  |
| Available-for-Sale | \$ | 3.2 | \$ | (9.3) | \$ | (6.1) |
| Held-to-Maturity |  | 6.2 |  | (0.5) |  | 5.7 |
| Loans Held for Sale |  | - |  | (0.4) |  | (0.4) |
| Loans and Leases |  |  |  |  |  |  |
| Commercial and Industrial |  | (0.2) |  | (2.1) |  | (2.3) |
| Commercial Mortgage |  | 0.2 |  | (0.4) |  | (0.2) |
| Construction |  | (0.3) |  | - |  | (0.3) |
| Commercial Lease Financing |  | (0.6) |  | (0.5) |  | (1.1) |
| Residential Mortgage |  | (0.8) |  | (1.5) |  | (2.3) |
| Home Equity |  | (1.4) |  | (0.3) |  | (1.7) |
| Automobile |  | (1.2) |  | (0.4) |  | (1.6) |
| Other ${ }^{2}$ |  | (0.6) |  | (0.1) |  | (0.7) |
| Total Loans and Leases |  | (4.9) |  | (5.3) |  | (10.2) |
| Total Change in Interest Income |  | 4.5 |  | (15.5) |  | (11.0) |
| Change in Interest Expense: |  |  |  |  |  |  |
| Interest-Bearing Deposits |  |  |  |  |  |  |
| Demand |  | - |  | (0.1) |  | (0.1) |
| Savings |  | 0.1 |  | (2.3) |  | (2.2) |
| Time |  | (0.3) |  | (0.5) |  | (0.8) |
| Total Interest-Bearing Deposits |  | (0.2) |  | (2.9) |  | (3.1) |
| Securities Sold Under Agreements to Repurchase |  | 1.0 |  | (0.3) |  | 0.7 |
| Long-Term Debt |  | (0.8) |  | - |  | (0.8) |
| Total Change in Interest Expense |  | - |  | (3.2) |  | (3.2) |
| Change in Net Interest Income | \$ | 4.5 | \$ | (12.3) | \$ | (7.8) |

1 The changes for each category of interest income and expense are allocated between the portion of changes attributable to the variance in volume and rate for that category.
2 Comprised of other consumer revolving credit, installment, and consumer lease financing.

## Net Interest Income

Net interest income is affected by both changes in interest rates (rate) and the amount and composition of earning assets and interest-bearing liabilities (volume). Net interest margin is defined as net interest income, on a taxable equivalent basis, as a percentage of average earning assets.

As demand for new lending opportunities remained soft in 2011 and 2010, we invested most of our liquidity into investment securities.

Net interest income, on a taxable equivalent basis, decreased by $\$ 7.8$ million or $7 \%$ in the first quarter of 2011 compared to the same period in 2010 primarily due to lower yields on our earning assets. Our net interest margin decreased by 48 basis points in the first quarter of 2011 compared to the same period in 2010.

Yields on our earning assets decreased by 62 basis points in the first quarter of 2011 compared to the same period in 2010, due to lower interest rates and a lower level of loans and leases, combined with a higher level of relatively lower-yielding investment securities. Yields on our available-for-sale investment securities portfolio decreased by 67 basis
points in the first quarter of 2011 compared to the same period in 2010. Also contributing to the decline in yields on our earning assets were lower yields in nearly every category of loans and leases. Partially offsetting the lower yields on our earning assets were lower funding costs primarily due to lower rates paid on our interest-bearing deposits, reflective of the re-pricing of our deposits at lower interest rates. Rates paid on our savings deposits decreased by 20 basis points in the first quarter of 2011 compared to the same period in 2010.

Average balances of our earning assets increased by $\$ 749.8$ million or $6 \%$ in the first quarter of 2011 compared to the same period in 2010 , primarily due a $\$ 1.1$ billion increase in our overall investment securities portfolio. Average balances in our available-for-sale investment securities portfolio increased by $\$ 405.9$ million in the first quarter of 2011 compared to the same period in 2010, primarily due to the investment of excess liquidity in mortgage-backed securities issued by government agencies. Average balances in our held-to-maturity investment securities portfolio increased by $\$ 726.9$ million in the first quarter of 2011 compared to the same period in 2010 , primarily due to the previously noted $\$ 2.2$ billion transfer of investment securities from the available-for-sale portfolio in the first quarter of 2011. Partially offsetting the increase in our investment securities portfolio was a $\$ 375.1$ million or $7 \%$ decrease in our average
loan and lease balances in the first quarter of 2011 compared to the same period in 2010. This decrease was due to continued pay downs in loan and lease balances, along with weak demand for new lending opportunities. Average balances of our interest-bearing liabilities increased by $\$ 315.3$ million or $4 \%$ in the first quarter of 2011 compared to the same period in 2010, primarily due to an increase in average balances in our interestbearing deposits and securities sold under agreements to repurchase. Average balances in our interest-bearing deposits increased by $\$ 155.1$ million or $2 \%$ in the first quarter of 2011 primarily due to growth in our bonus rate demand and savings products. This was partially offset by a $\$ 90.6$ million or $8 \%$ decrease in our average time deposit balances as some customers moved their deposits to more liquid savings products. Average balances in our securities sold under agreements to repurchase increased by $\$ 229.5$ million or $15 \%$ in the first quarter of 2011 primarily due to new placements to accommodate local government entities.

## Provision for Credit Losses

The Provision reflects our judgment of the expense or benefit necessary to achieve the appropriate amount of the Allowance. We maintain the Allowance at levels adequate to cover our estimate of probable credit losses as of the end of the reporting period. The Allowance is determined through detailed quarterly analyses of the loan and lease portfolio. The Allowance is based on our loss experience and changes in the economic environment, as well as an ongoing assessment of credit quality. We recorded a Provision of $\$ 4.7$ million in the first quarter of 2011 compared to a Provision of $\$ 20.7$ million in the first quarter of 2010. The lower Provision recorded in the first quarter of 2011 was reflective of a Hawaii economy which continued to show signs of recovery, partially offset by uncertainties in the Hawaii economy resulting from the natural disasters in Japan and rising energy prices and their potential impact to our customers. For further discussion on the Allowance, see the "Corporate Risk Profile - Reserve for Credit Losses" section in MD\&A.

## Noninterest Income

Noninterest income decreased by $\$ 17.9$ million or $25 \%$ in the first quarter of 2011 compared to the same period in 2010.

Trust and asset management income is comprised of fees earned from the management and administration of trusts and other customer assets. These fees are largely based upon the market value of the assets that we manage and the fee rate charged to customers. Total trust assets under administration were $\$ 10.3$ billion as of March 31, 2011 and $\$ 10.1$ billion as of December 31, 2010. Trust and asset management income increased by $\$ 0.1$ million or $1 \%$ in the first quarter of 2011 compared to the same period in 2010. This increase was primarily due to a $\$ 1.1$ million combined increase in agency fees, irrevocable trust fees, investment management fees, and IRA fees primarily due to higher market values and higher fee rates for assets previously invested in our proprietary mutual
funds, which were sold/liquidated in July 2010. This increase was largely offset by a $\$ 1.0$ million decrease in mutual fund management fees due to the sale/liquidation of our proprietary mutual funds noted above.

Mortgage banking income is highly influenced by mortgage interest rates and the housing market. Mortgage banking income decreased by $\$ 0.3$ million or $10 \%$ in the first quarter of 2011 compared to the same period in 2010. This decrease was primarily due to a $\$ 0.3$ million decrease in net gains related to the fair value of mortgage-related derivative financial instruments and a $\$ 0.1$ million increase in amortization expense related to our mortgage servicing rights. This was partially offset by a $\$ 0.2$ million increase in loan fees, the result of higher loan production in the first quarter of 2011 compared to the same period in 2010. Residential mortgage loan originations were $\$ 251.7$ million in the first quarter of 2011 , a $\$ 101.6$ million or $68 \%$ increase compared to the same period in 2010. Residential mortgage loan sales were $\$ 159.5$ million in the first quarter of 2011 , a $\$ 49.5$ million or $45 \%$ increase compared to the same period in 2010.

Service charges on deposit accounts decreased by $\$ 3.9$ million or $28 \%$ in the first quarter of 2011 compared to the same period in 2010. This decrease was primarily due to a $\$ 3.5$ million decline in overdraft fees due in part to the Federal Reserve Board's amendments to Regulation E. Beginning on July 1, 2010 for new customers and August 15, 2010 for existing customers, these amendments prohibit a financial institution from assessing a fee to complete an ATM withdrawal or one-time debit card transaction which will cause an overdraft unless the customer consents in advance ("opts-in"). The decrease in overdraft fees was also the result of several processing changes implemented in the first quarter of 2011.

Fees, exchange, and other service charges are primarily comprised of debit card income, fees from ATMs, merchant service activity, and other loan fees and service charges. Fees, exchange, and other service charges increased by $\$ 0.4$ million or $3 \%$ in the first quarter of 2011 compared to the same period in 2010. This increase was primarily due to a $\$ 0.8$ million increase in debit card income resulting mainly from account growth. In July 2010, the Dodd-Frank Act became law. As a result of the passage of the Dodd-Frank Act, debit card interchange fees will be regulated by the Federal Reserve Board (the "FRB").
Regulations proposed that would cap interchange fees on debit card transactions may result in lower fee income in future periods. Included in fees, exchange, and other service charges is debit card interchange fees of approximately $\$ 6.1$ million in the first quarter of 2011. The increase in fees, exchange, and other service charges was partially offset by a $\$ 0.2$ million decrease in merchant income.

Net gains from the sales of investment securities were $\$ 6.1$ million in the first quarter of 2011 compared to $\$ 20.0$ million in the first quarter of 2010 . We sold available-for-sale investment securities primarily to preserve capital levels while managing our interest rate risk.

Other noninterest income decreased by $\$ 0.3$ million or $5 \%$ in the first quarter of 2011 compared to the same period in 2010, primarily due to a decrease in income from bank-owned life insurance.

## Noninterest Expense

Noninterest expense increased by $\$ 4.4$ million or 5\% in the first quarter of 2011 compared to the same period in 2010.

Table 4 presents the components of salaries and benefits expense for the first quarter of 2011 and 2010.

Salaries and Benefits
Table 4

|  | Three Months Ended <br> March 31, |  |
| :--- | ---: | ---: | ---: |
| (dollars in thousands) | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |
| Salaries | $\$ 29,075$ | $\$ 29,143$ |
| Incentive Compensation | 3,466 | 3,446 |
| Share-Based Compensation and Cash Grants |  |  |
| $\quad$ for the Purchase of Company Stock | 675 | 556 |
| Commission Expense | 1,663 | 1,346 |
| Retirement and Other Benefits | 4,962 | 4,109 |
| Payroll Taxes | 4,039 | 3,433 |
| Medical, Dental, and Life Insurance | 2,223 | 2,480 |
| Separation Expense | 679 | 51 |
| Total Salaries and Benefits | $\$ 46,782$ | $\$ 44,564$ |

Salaries and benefits expense increased by $\$ 2.2$ million or $5 \%$ in the first quarter of 2011 compared to the same period in 2010. This increase was primarily due to higher $401(\mathrm{k})$ matching and the Company's fixed contribution expense, separation expense, and payroll taxes resulting mainly from an increase in the state unemployment tax rate. Also contributing to the increase in noninterest expense was a $\$ 1.5$ million or $9 \%$ increase in other noninterest expense primarily due to higher operating losses and a change in the fair value of the directors' deferred compensation plan obligations.

## Provision for Income Taxes

Table 5 presents our provision for income taxes and effective tax rates for the first quarter of 2011 and 2010.

Provision for Income Taxes and Effective Tax Rates Table 5

|  | Three Months Ended |  |  |
| :--- | :---: | ---: | :---: |
| March 31, |  |  |  |
| (dollars in thousands) | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |  |
| Provision for Income Taxes | $\$ 20,486$ | $\$ 24,282$ |  |
| Effective Tax Rates | $32.60 \%$ |  |  |
|  |  | $31.53 \%$ |  |

The higher effective tax rate for the first quarter of 2011 compared to the same period in 2010 was primarily due to a smaller release of the valuation allowance in 2011, for the expected utilization of capital losses on the future sale of a lowincome housing investment, compared to the release in 2010.

## Analysis of Statements of Condition

## Investment Securities

The carrying value of our investment securities was $\$ 6.5$ billion as of March 31, 2011, a decrease of $\$ 189.3$ million or $3 \%$ from December 31, 2010.

We continually evaluate our investment securities portfolio in response to established asset/liability management objectives, changing market conditions that could affect profitability, and the level of interest rate risk to which we are exposed. These evaluations may cause us to change the level of funds we deploy into investment securities, change the composition of our investment securities portfolio, and change the proportion of investments made into the available-for-sale and held-tomaturity investment categories.

During the first quarter of 2011, we reduced our positions in mortgage-backed securities issued by Ginnie Mae. This was partially offset by the re-investment of proceeds into U.S. Treasury Notes in an effort to further reduce the average duration of our portfolio. As of March 31, 2011, our remaining portfolio of Ginnie Mae mortgage-backed securities were primarily comprised of securities issued between 2008 and 2010. As of March 31, 2011, the credit ratings of these mortgage-backed securities were all AAA-rated, with a low probability of a change in ratings in the near future.

During the first quarter of 2011, we also reclassified at fair value approximately $\$ 2.2$ billion in available-for-sale investment securities to the held-to-maturity category. Generally, our longer duration investment securities were reclassified into the held-to-maturity category. The related unrealized after-tax gains of approximately $\$ 8.2$ million remained in accumulated other comprehensive income and will be amortized over the remaining life of the securities as an adjustment of yield, in a manner consistent with the amortization of any premium or discount. No gains or losses were recognized at the time of reclassification. We consider the held-to-maturity classification of these investment securities to be appropriate as there is both the positive intent and ability to hold these securities to maturity. As of March 31, 2011, our available-for-sale investment securities portfolio is comprised of securities with an average base duration of less than three years.

Gross unrealized gains in our investment securities portfolio were $\$ 60.4$ million as of March 31, 2011 and $\$ 116.0$ million as of December 31, 2010. Gross unrealized losses on our temporarily impaired investment securities were $\$ 17.6$ million as of March 31, 2011 and $\$ 32.5$ million as of December 31, 2010. As of March 31, 2011, the gross unrealized losses were primarily related to mortgage-backed securities issued by government agencies attributable to changes in interest rates, relative to when the investment securities were purchased.

As of March 31, 2011, we did not own any subordinated debt, or preferred or common stock of the Federal National Mortgage Association or the Federal Home Loan Mortgage Corporation. See Note 2 to the Consolidated Financial Statements for more information.

## Loans and Leases

Table 6 presents the composition of our loan and lease portfolio by major categories.

Loan and Lease Portfolio Balances
Table 6 March 31, December 31,

| (dollars in thousands) | March 31, <br> $\mathbf{2 0 1 1}$ | December 31, <br> $\mathbf{2 0 1 0}$ |  |
| :--- | ---: | ---: | ---: |
| Commercial |  |  |  |
| $\quad$ Commercial and Industrial | $\$$ | 771,923 | $\$$ |
| Commercial Mortgage | 883,360 | 72,624 |  |
| Construction | 80,360 | 863,385 |  |
| Lease Financing | 331,491 | 80,325 |  |
| Total Commercial | $2,067,134$ | $2,051,997$ |  |
| Consumer |  |  |  |
| Residential Mortgage | $2,108,376$ | $2,094,189$ |  |
| Home Equity | 787,179 | 807,479 |  |
| Automobile | 196,649 | 209,008 |  |
| $\quad$ Other ${ }^{1}$ | 167,591 | 173,785 |  |
| Total Consumer | $3,259,795$ | $3,284,461$ |  |
| Total Loans and Leases | $\$$ | $5,326,929$ | $\$$ |

${ }^{1}$ Comprised of other revolving credit, installment, and lease financing.

Total loans and leases as of March 31, 2011 decreased by $\$ 8.9$ million or less than 1\% from December 31, 2010.

Commercial loans and leases as of March 31, 2011 increased by $\$ 15.8$ million from December 31, 2010. Commercial mortgage loans increased by $\$ 20.0$ million from December 31, 2010 primarily due to new business activity in this portfolio. Commercial and industrial, and construction lending portfolios remained relatively unchanged from December 31, 2010, reflective of lower loan demand by corporate customers and continued loan payoffs. Lease financing decreased by $\$ 3.5$ million from December 31, 2010 primarily due to the sale of a $\$ 2.8$ million direct financing lease in the first quarter of 2011.

Consumer loans and leases as of March 31, 2011 decreased by $\$ 24.7$ million from December 31, 2010. Balances in all consumer lending categories, except residential mortgage, decreased during the first quarter of 2011, the result of continued weak loan demand in an economy in recovery. The increase in the residential mortgage lending portfolio was primarily due to the addition of more conforming loans to our portfolio. Also contributing to the increase in residential mortgage loan balances were lower prepayment rates, a result of higher interest rates during the first quarter of 2011. While the economy in Hawaii continues to show signs of recovery, consumers have remained cautious and conservative in their demand for credit.

Table 7 presents the composition of our loan and lease portfolio by geographic area and by major categories.
Geographic Distribution of Loan and Lease Portfolio
Table 7

| (dollars in thousands) | Hawaii |  | $\underset{\text { Mainland }{ }^{1}}{\text { U.S. }}$ |  |  | Guam | Other Pacific Islands |  | Foreign ${ }^{2}$ |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March 31, 2011 |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial and Industrial | \$ | 650,466 | \$ | 53,322 | \$ | 60,554 | \$ | 3,868 | \$ | 3,713 | \$ | 771,923 |
| Commercial Mortgage |  | 829,322 |  | 1,922 |  | 52,056 |  | 18 |  | 42 |  | 883,360 |
| Construction |  | 80,360 |  | - |  | - |  | - |  | - |  | 80,360 |
| Lease Financing |  | 30,240 |  | 251,829 |  | 29,015 |  | - |  | 20,407 |  | 331,491 |
| Total Commercial |  | 1,590,388 |  | 307,073 |  | 141,625 |  | 3,886 |  | 24,162 |  | 2,067,134 |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 1,940,906 |  | - |  | 160,982 |  | 6,488 |  | - |  | 2,108,376 |
| Home Equity |  | 753,657 |  | 13,277 |  | 17,894 |  | 2,351 |  | - |  | 787,179 |
| Automobile |  | 144,137 |  | 14,930 |  | 35,170 |  | 2,412 |  | - |  | 196,649 |
| Other ${ }^{3}$ |  | 137,048 |  | - |  | 16,410 |  | 14,129 |  | 4 |  | 167,591 |
| Total Consumer |  | 2,975,748 |  | 28,207 |  | 230,456 |  | 25,380 |  | 4 |  | 3,259,795 |
| Total Loans and Leases | \$ | 4,566,136 | , | 335,280 | \$ | 372,081 | \$ | 29,266 | \$ | 24,166 | \$ | 5,326,929 |


| December 31, 2010 |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial and Industrial | \$ | 659,291 | \$ | 42,667 | \$ | 63,306 | \$ | 4,160 | \$ | 3,200 | \$ | 772,624 |
| Commercial Mortgage |  | 807,548 |  | 2,049 |  | 53,715 |  | 24 |  | 49 |  | 863,385 |
| Construction |  | 80,325 |  |  |  | - |  | - |  | - |  | 80,325 |
| Lease Financing |  | 45,302 |  | 255,135 |  | 15,419 |  | - |  | 19,141 |  | 334,997 |
| Total Commercial |  | 1,592,466 |  | 299,851 |  | 132,440 |  | 4,184 |  | 22,390 |  | 2,051,331 |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |
| Residential Mortgage |  | 1,921,387 |  | - |  | 166,120 |  | 6,682 |  | - |  | 2,094,189 |
| Home Equity |  | 772,660 |  | 14,106 |  | 18,357 |  | 2,356 |  | - |  | 807,479 |
| Automobile |  | 154,780 |  | 17,492 |  | 34,236 |  | 2,500 |  | - |  | 209,008 |
| Other ${ }^{3}$ |  | 140,498 |  | - |  | 17,407 |  | 15,872 |  | 8 |  | 173,785 |
| Total Consumer |  | 2,989,325 |  | 31,598 |  | 236,120 |  | 27,410 |  | 8 |  | 3,284,461 |
| Total Loans and Leases | \$ | 4,581,791 | \$ | 331,449 | \$ | 368,560 | \$ | 31,594 | \$ | 22,398 | \$ | 5,335,792 |

${ }^{1}$ For secured loans and leases, classification as U.S. Mainland is made based on where the collateral is located. For unsecured loans and leases, classification as U.S. Mainland is made based on the location where the majority of the borrower's business operations are conducted.
${ }^{2}$ Loans classified as Foreign represent those which are recorded in the Company's international business units. Lease financing classified as Foreign represent those with air transportation carriers based outside the United States.
${ }^{3}$ Comprised of other revolving credit, installment, and lease financing.

Our commercial and consumer lending activities are concentrated primarily in Hawaii and the Pacific Islands. Our commercial loan and lease portfolio to borrowers based on the U.S. Mainland includes leveraged lease financing and
participation in Shared National Credits. Our consumer loan and lease portfolio includes limited lending activities on the U.S. Mainland.

## Other Assets

Table 8 presents the major components of other assets as of March 31, 2011 and December 31, 2010.

Other Assets

|  |  | March 31, <br> Ondi | December 31, <br> (dollars in thousands) |
| :--- | ---: | ---: | ---: |
| Bank-Owned Life Insurance | $\$$ | 209,262 | $\$$ |
| Federal Home Loan Bank and |  | 207,843 |  |
| Federal Reserve Bank Stock | 79,871 | 79,871 |  |
| Prepaid Expenses | 36,834 | 38,558 |  |
| Low-Income Housing and Other |  |  |  |
| $\quad$ Equity Investments | 30,925 | 31,995 |  |
| Derivative Financial Instruments | 23,421 | 30,891 |  |
| Federal and State Tax Deposits | 22,341 | 22,341 |  |
| Accounts Receivable | 11,852 | 11,761 |  |
| Other | 23,374 | 20,277 |  |
| Total Other Assets | $\$$ | 437,880 | $\$$ |

Other assets as of March 31, 2011 decreased by $\$ 5.7$ million or $1 \%$ from December 31, 2010. The decrease in other assets from December 31, 2010 was primarily due to a $\$ 7.5$ million decrease in the fair value of derivative financial instruments, a $\$ 2.5$ million decrease in prepaid expenses due to the amortization of prepaid FDIC assessments, and a $\$ 1.1$ million decrease in the balance of our low-income housing and other equity investments due to current period amortization. This was partially offset by a $\$ 2.3$ million change in other receivable balances, a $\$ 1.4$ million increase in the value of our bank-owned life insurance, a $\$ 1.1$ million increase in the fair value of investments related to deferred compensation arrangements, and a $\$ 0.7$ million increase in prepaid insurance.

As of March 31, 2011, the carrying value of our Federal Home Loan Bank of Seattle ("FHLB") stock was $\$ 61.3$ million. Our investment in the FHLB is a condition of membership and, as such, is required to obtain credit and other services from the FHLB. As of December 31, 2010, the FHLB met all of its regulatory capital requirements, but remained classified as "undercapitalized" by its primary regulator, the Federal Housing Finance Agency ("Finance Agency"), due to several factors including the possibility that further declines in the value of its private-label mortgage-backed securities could cause it to fall below its risk-based capital requirements.

In October 2010, the Finance Agency and the FHLB agreed to the stipulation and issuance of a Consent Order by the Finance Agency that sets forth requirements for capital management, asset composition, and other operational and risk management improvements. Additionally, the Finance Agency and the FHLB agreed to a Stabilization Period that ends upon the filing of the FHLB's June 30, 2011 financial statements. During this period, the FHLB's classification as undercapitalized will remain in place. Subsequently, the FHLB may begin repurchasing member stock at par, upon
achieving and maintaining financial thresholds established by the Finance Agency.

The FHLB reported positive net income for the year ended December 31, 2010 and reported increased levels of capital as of December 31, 2010 compared to December 31, 2009. The Bank also continues to use and has access to the services of the FHLB. We are not able to reasonably estimate the timing of the redemption of our shares. We consider our investment in the FHLB as a long-term investment and we value the investment based on the ultimate recoverability of the par value rather than by recognizing temporary declines in value. Based upon the foregoing, we have not recorded an impairment of the carrying value of our FHLB stock as of March 31, 2011.

## Deposits

Table 9 presents the composition of our deposits by major customer categories.

| Deposits |  | Table 9 |  |
| :--- | ---: | ---: | ---: |
|  | March 31, | December 31, |  |
| (dollars in thousands) | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |  |
| Consumer | $\$$ | $5,097,056$ | $\$$ |
| Commercial | $4,326,495$ | $5,082,802$ |  |
| Public and Other | 488,840 | $4,292,108$ |  |
| Total Deposits | $9,912,391$ | $\$$ | $9,888,085$ |

Deposit balances as of March 31, 2011 increased by $\$ 23.4$ million or less than $1 \%$ from December 31, 2010. The increase was primarily due to a $\$ 103.9$ million increase in our personal and business non-interest bearing demand accounts. This was partially offset by a $\$ 42.8$ million decrease in our consumer and business time deposits, a $\$ 25.2$ million decrease in our public and other accounts, and an $\$ 11.0$ million decrease in our savings products.

Table 10 presents the composition of our savings deposits.

| Savings Deposits |  | Table 10 |  |
| :--- | ---: | ---: | ---: |
|  | March 31, | December 31, |  |
| (dollars in thousands) | $\$ r 2011$ | $\mathbf{2 0 1 0}$ |  |
| Money Market | $1,898,294$ | $\$$ | $1,942,034$ |
| Regular Savings | $2,617,627$ | $2,584,859$ |  |
| Total Savings Deposits | $\$$ | $4,515,921$ | $\$$ |

Table 11 presents our quarterly average balance of time deposits of $\$ 100,000$ or more.

| Average Time Deposits of $\mathbf{\$ 1 0 0 , 0 0 0}$ or More | Table 11 |  |  |
| :--- | ---: | ---: | ---: |
|  | Three Months Ended |  |  |
|  | March 31, |  | December 31, |
| (dollars in thousands) | $\$$ | 637,778 | $\$$ |
| Average Time Deposits |  | 623,063 |  |

## Borrowings and Long-Term Debt

Borrowings consisted of funds purchased and short-term borrowings. Borrowings were $\$ 16.4$ million as of March 31, 2011, a $\$ 0.7$ million or $4 \%$ increase from December 31, 2010. We manage the level of our borrowings to ensure that we have adequate sources of liquidity. Due to our successful deposit gathering efforts and our strong capital levels, our level of borrowings as a source of funds has remained low.

Long-term debt was $\$ 32.6$ million as of March 31, 2011, generally unchanged from December 31, 2010. Due to our strong liquidity position, we have been able to reduce our longterm borrowings over the past several years. Long-term debt typically represents a higher cost source of funds.

## Securities Sold Under Agreements to Repurchase

Table 12 presents the composition of our securities sold under agreements to repurchase as of March 31, 2011 and
December 31, 2010.

| Securities Sold Under Agreements to Repurchase |  |  | Table 12 |  |
| :--- | ---: | ---: | ---: | ---: |
|  | March 31, <br> (dollars in thousands) | December 31, <br> $\mathbf{2 0 1 0}$ |  |  |
| Government Entities <br> Private Institutions | $\$$ | $1,145,083$ | $\$$ | $1,301,084$ |
| Total Securities Sold Under <br> Agreements to Repurchase | $\$$ | $1,745,083$ | $\$$ | $1,901,084$ |

Securities sold under agreements to repurchase as of March 31, 2011 decreased by $\$ 156.0$ million or $8 \%$ from December 31, 2010. The decrease was primarily due to lower levels of placements to accommodate local government entities. As of March 31, 2011, the weighted average maturity was 72 days for our securities sold under agreements to repurchase with government entities and 6.5 years for securities sold under agreements to repurchase with private institutions, subject to the private institutions' right to terminate agreements at earlier specified dates which could decrease the weighted average maturity to 2.8 years. As of March 31, 2011, all of our securities sold under agreements to repurchase were at fixed interest rates. As of March 31, 2011, the weighted average interest rate for outstanding agreements with government entities and private institutions was $0.09 \%$ and $4.66 \%$, respectively. We have not entered into agreements in which the securities sold and the related liability was not recorded on the consolidated statements of condition.

## Shareholders' Equity

As of March 31, 2011, shareholders' equity was $\$ 1.0$ billion, relatively unchanged from December 31, 2010. Earnings for the first quarter of 2011 of $\$ 42.4$ million were partially offset by cash dividends paid of $\$ 21.6$ million and changes in the fair value of available-for-sale investment securities of $\$ 19.5$ million in the first quarter of 2011. This change in the fair value of our investment securities was primarily due to rising
interest rates during the first quarter of 2011. We repurchased 442,500 shares of our common stock at an average cost of $\$ 46.93$ per share and a total cost of $\$ 20.8$ million in the first quarter of 2011. We plan to continue repurchases of our common stock in 2011, but the actual amount and timing of share repurchases, if any, will depend on market conditions, applicable SEC rules, and various other factors. Further discussion on our capital structure is included in the "Corporate Risk Profile - Capital Management" section of MD\&A.

## Analysis of Business Segments

Our business segments are defined as Retail Banking, Commercial Banking, Investment Services, and Treasury.

Table 13 summarizes net income from our business segments for the three months ended March 31, 2011 and 2010. Additional information about segment performance is presented in Note 8 to the Consolidated Financial Statements.

Business Segments Net Income
Table 13

|  | Three Months Ended |  |  |
| :--- | ---: | ---: | ---: |
| (dollars in thousands) | March 31, |  |  |
| Retail Banking | 9,829 | $\mathbf{2 0 1 0}$ | 9,502 |
| Commercial Banking | $\$$ | 12,996 | 14,144 |
| Investment Services | 2,300 | 3,206 |  |
| Total | 25,125 | 26,852 |  |
| Treasury and Other | 17,235 | 25,884 |  |
| Consolidated Total | 42,360 | $\$$ | 52,736 |

## Retail Banking

Net income increased by $\$ 0.3$ million or $3 \%$ in the first quarter of 2011 compared to the same period in 2010 , primarily due to a decrease in the Provision. This was largely offset by a decrease in net interest income and noninterest income, and an increase in noninterest expense. The $\$ 10.3$ million decrease in the Provision was primarily due to a reduction in the allocation to the segment's home equity portfolio. The $\$ 4.9$ million decrease in net interest income was primarily due to lower earnings credits on the segment's deposit portfolio and lower average loan balances, partially offset by higher average deposit balances. The $\$ 3.3$ million decrease in noninterest income was primarily due to lower overdraft fees mainly resulting from the Federal Reserve Board's amendments to Regulation E. As previously noted, beginning July 1, 2010 for new customers and August 15, 2010 for existing customers, these amendments prohibit a financial institution from assessing a fee to complete an ATM withdrawal or one-time debit card transaction which will cause an overdraft unless the customer consents in advance ("opts-in"). The $\$ 1.6$ million increase in noninterest expense was primarily due to higher allocated expenses.

## Commercial Banking

Net income decreased by $\$ 1.1$ million or $8 \%$ in the first quarter of 2011 compared to the same period in 2010 , primarily due to decreases in net interest income and noninterest income, coupled with an increase in noninterest expense. This was partially offset by a decrease in the Provision. The $\$ 6.1$ million decrease in net interest income was primarily due to an interest recovery in 2010 on a previously charged-off loan and lower earnings credits on the segment's deposit portfolio, partially offset by higher average deposit balances. The $\$ 1.0$ million decrease in noninterest income was primarily due to lower overdraft fees, merchant income, gains on sale of leased assets, and fees from facilitating customer interest rate swaps. The $\$ 0.6$ million increase in noninterest expense was primarily due to higher other operating expense. The $\$ 5.3$ million decrease in the Provision was primarily due to lower net charge-offs of loans and leases in the segment.

## Investment Services

Net income decreased by $\$ 0.9$ million or $28 \%$ in the first quarter of 2011 compared to the same period in 2010, primarily due to an increase in noninterest expense combined with a decrease in net interest income. This was partially offset by a decrease in the Provision. The $\$ 1.4$ million increase in noninterest expense was primarily due to higher other operating and allocated expenses. The $\$ 0.5$ million decrease in net interest income was due to lower earnings credits on the segment's deposit portfolio. The $\$ 0.4$ million decrease in the Provision was due to lower net charge-offs of loans in the segment.

## Treasury

Net income decreased by $\$ 8.6$ million or $33 \%$ in the first quarter of 2011 compared to the same period in 2010, primarily due to lower noninterest income, partially offset by higher net interest income. The $\$ 13.6$ million decrease in noninterest income was primarily due to lower net gains from the sales of investment securities. The $\$ 3.5$ million increase in net interest income was primarily due to a decrease in loan and deposit funding costs.

Other organizational units (Technology, Operations, Marketing, Human Resources, Finance, Credit and Risk Management, and Corporate and Regulatory Administration) included in Treasury provide a wide range of support to the Company's other income earning segments. Expenses incurred by these support units are charged to the business segments through an internal cost allocation process.

## Corporate Risk Profile

## Credit Risk

As of March 31, 2011, our overall credit risk position is reflective of a Hawaii economy that continues to show signs of slowly recovering, with decreasing levels of non-performing assets compared to December 31, 2010. We also remain cautious about the uncertainties in the Hawaii economy resulting from the natural disasters in Japan and rising energy prices and their potential impact to our customers.

Although asset quality has improved over the past 12 months, we remain vigilant in light of the uncertainties noted above as well as concerns related to specific segments of our lending portfolio that present a higher risk profile. As of March 31, 2011, the higher risk segments within our loan portfolio continue to be concentrated in residential home building, residential land loans, and home equity loans.

We also continue to have higher risk in our air transportation leasing portfolio. Relative to our total loan and lease portfolio, domestic air transportation carriers continue to demonstrate a higher risk profile due to fuel costs, pension plan obligations, consumer demand, and marginal pricing power. We believe that volatile fuel costs, coupled with a slowly recovering economy, could place additional pressure on the financial health of air transportation carriers for the foreseeable future.

We continue increased monitoring of the loan and lease portfolio to identify higher risk segments. We also actively manage exposures with deteriorating asset quality to reduce levels of potential loss exposure and have systematically built our reserves and capital base to address both anticipated and unforeseen issues. Risk management activities have included curtailing activities in some higher risk segments. We have also conducted detailed analysis of portfolio segments and stress tested those segments to ensure that reserve and capital levels are appropriate. We are also performing frequent loan and lease-level risk monitoring and risk rating review which provides opportunities for early interventions to allow for credit exits or restructuring, loan and lease sales, and voluntary workouts and liquidations.

Table 14 presents balances in our loan and lease portfolio which demonstrate a higher risk profile.

| Higher Risk Loans and Leases Outstanding | Table 14 |  |  |
| :--- | ---: | ---: | ---: |
|  | March 31, | December 31, |  |
| (dollars in thousands) | $\mathbf{2 0 1 1}$ | $\mathbf{2 0 1 0}$ |  |
| Residential Home Building | $\$$ | 14,744 | $\$$ |
| Residential Land Loans | 21,595 | 14,964 |  |
| Home Equity Loans | 23,783 | 23,745 |  |
| Air Transportation | 37,440 | 23,179 |  |
| Total | $\$$ | 97,562 | $\$$ |

As of March 31, 2011, our higher risk loans and leases outstanding decreased by $\$ 2.2$ million or $2 \%$ from December 31, 2010.

Residential home building loans represented $\$ 32.9$ million or $41 \%$ of our total commercial construction portfolio balance as of March 31, 2011. The higher risk loans in our residential home building portfolio consist of loans with a well-defined weakness or weaknesses that jeopardize the orderly repayment of the loans. These higher risk loans were $\$ 14.7$ million as of March 31, 2011. This included $\$ 2.4$ million in projects on Hawaiian islands other than Oahu. As of March 31, 2011, the Allowance associated with the remaining balance of higher risk residential home building loans, which was comprised of three loans, was $\$ 3.3$ million or $23 \%$ of outstanding loan balances. As of March 31, 2011, all of the loans in this portfolio of higher risk loans were on accrual status.

Residential land loans in our residential mortgage portfolio consist of consumer loans secured by unimproved lots. These loans often represent higher risk due to the volatility in the value of the underlying collateral. Our residential land loan portfolio was $\$ 21.6$ million as of March 31, 2011, of which $\$ 19.1$ million related to properties on Hawaiian islands other than Oahu. The decrease in our higher risk exposure in this portfolio segment in the first quarter of 2011 was primarily due to $\$ 1.9$ million in paydowns and $\$ 0.2$ million in loan chargeoffs. Residential land loans are collectively evaluated for impairment in connection with the evaluation of our residential mortgage portfolio. As of March 31, 2011, there was no specific Allowance associated with the remaining balance of our residential land loans. As of March 31, 2011, residential land loans had a 90 day past due delinquency ratio of $2.0 \%$.

The higher risk segment within our Hawaii home equity lending portfolio was $\$ 23.8$ million or $3 \%$ of our total home
equity loans outstanding as of March 31, 2011. The higher risk segment within our Hawaii home equity portfolio includes those loans originated in 2005 or later, with current monitoring credit scores below 600, and with original loan-to-value ("LTV") ratios greater than $70 \%$. The $\$ 0.6$ million increase in our higher risk exposure in this portfolio segment in the first quarter of 2011 was primarily due to lower credit scores for our Oahu owner occupants, which account for $65 \%$ of this higher risk segment. Higher risk loans in our Hawaii home equity portfolio are collectively evaluated for impairment in connection with the evaluation of our entire home equity portfolio. As of March 31, 2011, there was no specific Allowance associated with the remaining balance of our higher risk home equity loans. As of March 31, 2011, the higher risk home equity loans had a 90 day past due delinquency ratio of $1.7 \%$ and $\$ 0.7$ million in gross charge-offs were recorded during the first quarter of 2011.

We consider all of our air transportation leases to be of higher risk due to the volatile financial profile of the industry. As of March 31, 2011, included in our commercial leasing portfolio were four leveraged leases on aircraft that were originated in the 1990's and prior. Outstanding credit exposure related to these leveraged leases was $\$ 27.6$ million as of March 31, 2011 and $\$ 27.7$ million as of December 31, 2010. As of March 31, 2011, the Allowance associated with the remaining balance of our air transportation leases was $\$ 19.6$ million or $52 \%$ of outstanding balances. In the first quarter of 2011, there were no delinquencies in our air transportation lease portfolio and no charge-offs were recorded.

All of these higher risk loans and leases have been considered in our quarterly evaluation of the adequacy of the Allowance.

## Non-Performing Assets

Table 15 presents information on non-performing assets ("NPAs") and accruing loans and leases past due 90 days or more.
Non-Performing Assets and Accruing Loans and Leases Past Due 90 Days or More
Table 15

| (dollars in thousands) | $\begin{aligned} & \hline \text { March 31, } \\ & \mathbf{2 0 1 1} \end{aligned}$ |  |  | December 31, 2010 |
| :---: | :---: | :---: | :---: | :---: |
| Non-Performing Assets ${ }^{1}$ |  |  |  |  |
| Non-Accrual Loans and Leases |  |  |  |  |
| Commercial |  |  |  |  |
| Commercial and Industrial | \$ | 1,107 | \$ | 1,642 |
| Commercial Mortgage |  | 3,421 |  | 3,503 |
| Construction |  | 288 |  | 288 |
| Lease Financing |  | 9 |  | 19 |
| Total Commercial |  | 4,825 |  | 5,452 |
| Consumer |  |  |  |  |
| Residential Mortgage |  | 24,372 |  | 28,152 |
| Home Equity |  | 2,602 |  | 2,254 |
| Total Consumer |  | 26,974 |  | 30,406 |
| Total Non-Accrual Loans and Leases |  | 31,799 |  | 35,858 |
| Foreclosed Real Estate |  | 2,793 |  | 1,928 |
| $\underline{\text { Total Non-Performing Assets }}$ | \$ | 34,592 | \$ | 37,786 |


| Accruing Loans and Leases Past Due 90 Days or More |  |  |  |
| :--- | ---: | ---: | ---: |
| Consumer |  |  |  |
| Residential Mortgage | 3,614 |  |  |
| Home Equity | 1,100 | 5,399 |  |
| Automobile | 260 | 1,067 |  |
| Other ${ }^{2}$ | 578 | 410 |  |
| Total Consumer | 5,552 | 707 |  |
| Total Accruing Loans and Leases Past Due 90 Days or More | 5,552 | $\$$ | 7,583 |
|  | $\$$ |  |  |
| Total Loans and Leases | $\$, 583$ |  |  |


| Ratio of Non-Accrual Loans and Leases to Total Loans and Leases | $0.60 \%$ |  |
| :--- | :--- | :--- |
|  |  |  |
| Ratio of Non-Performing Assets to Total Loans and Leases, <br> Loans Held for Sale, and Foreclosed Real Estate | $0.65 \%$ | $0.71 \%$ |


| Ratio of Commercial Non-Performing Assets to Total Commercial Loans and |  |
| :--- | :--- |
| Leases, Commercial Loans Held for Sale, and Commercial Foreclosed Real Estate | $0.31 \%$ |


| Ratio of Consumer Non-Performing Assets to Total Consumer Loans <br> and Leases and Consumer Foreclosed Real Estate | $0.86 \%$ |
| :--- | :--- |


| Ratio of Non-Performing Assets and Accruing Loans and Leases Past Due 90 Days or More to Total Loans and Leases, Loans Held for Sale, and Foreclosed Real Estate |  | 0.75\% |  | 0.85\% |
| :---: | :---: | :---: | :---: | :---: |
| Quarter to Quarter Changes in Non-Performing Assets ${ }^{1}$ |  |  |  |  |
| Balance at Beginning of Quarter | \$ | 37,786 | \$ | 45,174 |
| Additions |  | 5,799 |  | 8,175 |
| Reductions |  |  |  |  |
| Payments |  | $(2,164)$ |  | $(5,019)$ |
| Return to Accrual Status |  | $(6,408)$ |  | $(1,250)$ |
| Transfer to Foreclosed Real Estate |  | (208) |  | $(1,133)$ |
| Sales of Foreclosed Real Estate |  | - |  | $(5,427)$ |
| Charge-offs/Write-downs |  | (213) |  | $(2,734)$ |
| Total Reductions |  | $(8,993)$ |  | $(15,563)$ |
| Balance at End of Quarter | \$ | 34,592 | \$ | 37,786 |

[^2]NPAs consist of non-accrual loans and leases, including those held for sale and foreclosed real estate. Changes in the level of non-accrual loans and leases typically represent increases for loans and leases that reach a specified past due status, offset by reductions for loans and leases that are charged-off, sold, transferred to foreclosed real estate, or are no longer classified as non-accrual because they return to accrual status.

Total NPAs were $\$ 34.6$ million as of March 31, 2011, a decrease of $\$ 3.2$ million or $8 \%$ from December 31, 2010. This decrease was primarily due to a $\$ 3.8$ million decrease in our residential mortgage non-accrual loans. Residential mortgage loans that had been modified in a troubled debt restructuring ("TDR") were returned to accrual status after the borrower demonstrated performance under the modified terms by making six consecutive payments. This was partially offset by a $\$ 0.9$ million increase in foreclosed real estate during the first quarter of 2011. The ratio of our non-accrual loans and leases to total loans and leases was $0.60 \%$ as of March 31, 2011, compared to $0.67 \%$ as of December 31, 2010.

Commercial and industrial non-accrual loans decreased by $\$ 0.5$ million from December 31, 2010 primarily due to $\$ 0.4$ million in paydowns. As of March 31, 2011, two commercial borrowers comprised $95 \%$ of the non-accrual balance in this category. We evaluated these loans for impairment and have previously recorded partial charge-offs totaling $\$ 3.9$ million on both loans.

Commercial mortgage non-accrual loans decreased by $\$ 0.1$ million from December 31, 2010 due to paydowns received on four of the five loans in this category. We have individually evaluated all of these loans for impairment and have previously recorded partial charge-offs totaling $\$ 1.3$ million on three of these loans.

Construction non-accrual loans were $\$ 0.3$ million as of March 31, 2011 and December 31, 2010. As of March 31, 2011, we had one non-accrual construction loan which we reviewed for impairment and believe that we are well secured.

Residential mortgage non-accrual loans decreased by $\$ 3.8$ million from December 31, 2010 primarily due to loans that had been modified in a TDR that were returned to accrual status. As of March 31, 2011, our residential mortgage nonaccrual loans were comprised of 67 loans with a weighted average current LTV ratio of $76 \%$.

Foreclosed real estate represents property acquired as the result of borrower defaults on loans. Foreclosed real estate is recorded at fair value, less estimated selling costs, at the time of foreclosure. On an ongoing basis, properties are appraised as required by market conditions and applicable regulations. Foreclosed real estate increased by $\$ 0.9$ million from December 31, 2010 primarily due to the foreclosure of one commercial property in the first quarter of 2011.

Included in NPAs are loans that we consider impaired. Impaired loans are defined as loans which we believe it is probable we will not collect all amounts due according to the contractual terms of the loan agreement. Included in impaired loans are all classes of commercial non-accruing loans (except lease financing and small business loans), and all loans modified in a TDR. Impaired loans exclude lease financing and smaller balance homogeneous loans (consumer and small business non-accruing loans) that are collectively evaluated for impairment. Impaired loans were $\$ 38.6$ million as of March 31, 2011 compared with $\$ 38.0$ million as of December 31, 2010, and had a related Allowance of $\$ 4.9$ million as of March 31, 2011 and $\$ 4.2$ million as of December 31, 2010. We have recorded previous charge-offs of $\$ 5.2$ million related to our impaired commercial loans and $\$ 3.7$ million related to our impaired consumer loans as of March 31, 2011.

Table 16 presents information on loans whose terms have been modified in a TDR.

| Loans Modified in a Troubled Debt Restructuring | Table 16 |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | March 31, <br> 2011 | December 31, <br> 2010 |  |  |
| (dollars in thousands) |  |  |  |  |
| Restructured Loans on Accrual Status <br> and Not Past Due 90 Days or More | $\$$ | 29,513 | $\$$ | 23,724 |
| Restructured Loans Included in <br> Non-Accrual Loans or Accruing <br> Loans Past Due 90 Days or More |  | 5,250 |  | 8,953 |
| Total Restructured Loans | $\$$ | 34,763 | $\$$ | 32,677 |

Loans modified in a TDR increased by $\$ 2.1$ million or 6\% from December 31, 2010. This increase was primarily due to a $\$ 1.8$ million increase in residential mortgage loans modified in a TDR. Residential mortgage loans modified in a TDR were primarily comprised of loans where we lowered monthly payments to accommodate the borrowers' financial needs for a period of time.

## Loans and Leases Past Due 90 Days or More and Still Accruing Interest

Loans and leases in this category are 90 days or more past due, as to principal or interest, and still accruing interest because they are well secured and in the process of collection. Consumer loans and leases past due 90 days or more and still accruing interest were $\$ 5.6$ million as of March 31, 2011 and $\$ 7.6$ million as of December 31, 2010. We experienced decreases in most of our consumer loan and lease categories, with particular improvement in our residential mortgage portfolio. As of March 31, 2011 and December 31, 2010, there were no commercial loans and leases past due 90 days or more and still accruing interest.

## Reserve for Credit Losses

Table 17 presents the activity in our reserve for credit losses.


| Recoveries on Loans and Leases Previously Charged-Off |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial |  |  |  |  |  |  |
| Commercial and Industrial |  | 572 |  | 424 |  | 858 |
| Commercial Mortgage |  | - |  | 44 |  | 24 |
| Construction |  | - |  | 7,321 |  | - |
| Lease Financing |  | 50 |  | 118 |  | 1 |
| Consumer |  |  |  |  |  |  |
| Residential Mortgage |  | 259 |  | 190 |  | 422 |
| Home Equity |  | 339 |  | 967 |  | 100 |
| Automobile |  | 649 |  | 727 |  | 753 |
| Other ${ }^{1}$ |  | 800 |  | 593 |  | 627 |
| Total Recoveries on Loans and Leases Previously Charged-Off |  | 2,669 |  | 10,384 |  | 2,785 |
| Net Loans and Leases Charged-Off |  | $(4,691)$ |  | $(5,278)$ |  | $(18,011)$ |
| Provision for Credit Losses |  | 4,691 |  | 5,278 |  | 20,711 |
| Balance at End of Period ${ }^{2}$ | \$ | 152,777 | \$ | 152,777 | \$ | 151,777 |


| Components |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Allowance for Loan and Lease Losses | $\$$ | 147,358 | $\$$ | 147,358 | $\$$ | 146,358 |
| Reserve for Unfunded Commitments |  | 5,419 |  | 5,419 |  |  |
| Total Reserve for Credit Losses | $\$$ | 152,777 | $\$$ | 152,777 | $\$$ | 151,777 |


$\left.\begin{array}{lllll}\text { Average Loans and Leases Outstanding } & \$ & 5,311,781 & \$ & 5,317,815\end{array}\right) \$$| $5,686,923$ |  |  |
| :--- | :--- | :--- |
| Ratio of Net Loans and Leases Charged-Off to |  |  |
| $\quad$ Average Loans and Leases Outstanding (annualized) | $0.36 \%$ | $0.39 \%$ |
| Ratio of Allowance for Loan and Lease Losses to Loans and Leases Outstanding | $2.77 \%$ | $2.76 \%$ |

${ }^{1}$ Comprised of other revolving credit, installment, and lease financing.
${ }^{2}$ Included in this analysis is activity related to the Company's reserve for unfunded commitments, which is separately recorded in other liabilities in the consolidated statements of condition.

We maintain a reserve for credit losses that consists of two components, the Allowance and a reserve for unfunded commitments (the "Unfunded Reserve"). The reserve for credit losses provides for the risk of credit losses inherent in the loan and lease portfolio and is based on loss estimates derived from a comprehensive quarterly evaluation. The evaluation reflects analyses of individual borrowers and historical loss experience, supplemented as necessary by credit judgment that considers observable trends, conditions, and other relevant environmental and economic factors. The level of the Allowance is adjusted by recording an expense or recovery through the Provision. The level of the Unfunded

Reserve is adjusted by recording an expense or recovery in other noninterest expense.

## Allowance for Loan and Lease Losses

As of March 31, 2011, the Allowance was $\$ 147.4$ million, unchanged from December 31, 2010. As of March 31, 2011, the ratio of the Allowance to total loans and leases outstanding was $2.77 \%$, an increase of one basis point from December 31, 2010. The Provision equaled net charge-offs of loans and leases for the first quarter of 2011.

The components of the Allowance, including the allocation between commercial and consumer categories, changed this quarter based on management's ongoing assessment of the recent natural disasters in Japan and rising energy prices on the credit quality of our loan portfolio and the direct and indirect impact on tourism, employment, and discretionary spending. We continue to see improvements in our credit quality, with most metrics showing positive movement through 2010 and the first quarter of 2011. Net charge-offs decreased throughout 2010 and the first quarter of 2011 from the peak experienced in the fourth quarter of 2009. With continued improvement in the Hawaii economy and credit quality, including reductions in our higher risk loan segments, we may require a lower level of the Allowance in future periods.

Net charge-offs of loans and leases were $\$ 4.7$ million or $0.36 \%$ of total average loans and leases in the first quarter of 2011, a decrease of $\$ 0.6$ million from the fourth quarter of 2010. Gross charge-offs of loans and leases decreased in all of our commercial and consumer lending portfolios in the first quarter of 2011 compared to the fourth quarter of 2010. Commercial net charge-offs were $\$ 1.0$ million in the first quarter of 2011 compared to commercial net recoveries of $\$ 0.5$ million in the fourth quarter of 2010. This change was primarily due to $\$ 7.3$ million in recoveries in the fourth quarter of 2010 on two partially charged-off construction loans. Consumer net chargeoffs were $\$ 3.7$ million in the first quarter of 2011 compared to $\$ 5.8$ million in the fourth quarter of 2010. This decrease was primarily due to improved credit quality in our residential mortgage portfolio.

Net charge-offs of loans and leases decreased by $\$ 13.3$ million in the first quarter of 2011 compared to the same period in 2010. Gross and net charge-offs of loans and leases decreased in all of our commercial and consumer lending portfolios in the first quarter of 2011 compared to the same period in 2010. Commercial net charge-offs decreased by $\$ 3.3$ million in the first quarter of 2011 compared to the same period in 2010. This decrease was due to improved credit quality in all of our commercial lending portfolios. Consumer net charge-offs decreased by $\$ 10.0$ million compared to the same period in 2010. This decrease was primarily due to improved credit quality in all of our consumer lending portfolios, with $\$ 6.3$ million of the decrease coming from our home equity portfolio. In the first quarter of 2010, $\$ 2.2$ million of the home equity charge-offs were related to a policy change, which requires a full balance charge-off when a customer becomes over 120 days past due on properties where we do not hold the first mortgage.

Although we determine the amount of each component of the Allowance separately, the Allowance as a whole was considered appropriate by management as of March 31, 2011, based on our ongoing analysis of estimated probable credit losses, credit risk profiles, economic conditions, coverage ratios, and other relevant factors.

## The Reserve for Unfunded Commitments

The Unfunded Reserve was $\$ 5.4$ million as of March 31, 2011, unchanged from December 31, 2010. The process used to determine the Unfunded Reserve is consistent with the process for determining the Allowance, as adjusted for estimated funding probabilities or loan and lease equivalency factors.

## Residential Mortgage Loan Repurchases

We sell residential mortgage loans in the secondary market primarily to Fannie Mae. We also pool Federal Housing Administration ("FHA") insured and U.S. Department of Veterans Affairs ("VA") guaranteed mortgage loans for sale to Ginnie Mae. These pools of FHA-insured and VA-guaranteed residential mortgage loans are securitized by Ginnie Mae. The agreements under which we sell residential mortgage loans to Fannie Mae or Ginnie Mae and the insurance or guaranty agreements with FHA and VA contain provisions that include various representations and warranties regarding the origination and characteristics of the residential mortgage loans. Although the specific representations and warranties vary among investors, insurance or guarantee agreements, they typically cover ownership of the loan, validity of the lien securing the loan, the absence of delinquent taxes or liens against the property securing the loan, compliance with loan criteria set forth in the applicable agreement, compliance with applicable federal, state, and local laws, and other matters.

As of March 31, 2011, the unpaid principal balance of our portfolio of residential mortgage loans sold on a non-recourse basis was $\$ 3.2$ billion. The agreements under which we sell residential mortgage loans require us to deliver various documents to the investor or its document custodian. Although these loans are sold on a non-recourse basis, we may be obligated to repurchase residential mortgage loans where required documents are not delivered or are defective. Investors may require the immediate repurchase of a mortgage loan when an early payment default underwriting review reveals significant underwriting deficiencies, even if the mortgage loan has subsequently been brought current. Upon receipt of a repurchase request, we work with investors or insurers to arrive at a mutually agreeable resolution. Repurchase demands are typically reviewed on an individual loan by loan basis to validate the claims made by the investor or insurer and to determine if a contractually required repurchase event has occurred. We manage the risk associated with potential repurchases or other forms of settlement through our underwriting and quality assurance practices and by servicing mortgage loans to meet investor and secondary market standards. In the first quarter of 2011, we repurchased $\$ 1.2$ million in residential mortgage loans as a result of the representation and warranty provisions contained in these contracts. These loans were current as to principal and interest at the time of repurchase.

As of March 31, 2011, the unpaid principal balance of our portfolio of residential mortgage loans sold on a recourse basis was $\$ 40.5$ million. These loans were originated in the early

1990's. We are obligated to repurchase these loans when they become 120 days or more past due or if they exhibit significant underwriting deficiencies as described above. In the first quarter of 2011, we repurchased $\$ 0.1$ million in residential mortgage loans from our investors as a result of the representation and warranty provisions contained in these contracts.

Although, to date, repurchase demands have been limited, it is possible that requests to repurchase mortgage loans may increase in frequency as investors more aggressively pursue all means of recovering losses on their purchased loans. However, as of March 31, 2011, we believe that this exposure is not material and thus have not established a liability for losses related to mortgage loan repurchases. As of March 31, 2011, of the $\$ 3.2$ billion in residential mortgage loans serviced for investors, $99 \%$ of these loans were current. We maintain ongoing communications with our investors and will continue to evaluate this exposure by monitoring the level and number of repurchase requests as well as the delinquency rates in our investor portfolios.

## Risks Relating to Residential Mortgage Loan Servicing Activities

In addition to servicing loans in our portfolio, substantially all of the loans we sell to investors are sold with servicing rights retained. The loans we service were originated by us or by other mortgage loan originators. As servicer, our primary duties are to: (1) collect payments due from borrowers; (2) advance certain delinquent payments of principal and interest; (3) maintain and administer any hazard, title, or primary mortgage insurance policies relating to the mortgage loans; (4) maintain any required escrow accounts for payment of taxes and insurance and administer escrow payments; and (5) foreclose on defaulted mortgage loans or, to the extent consistent with the documents governing a securitization, consider alternatives to foreclosure, such as loan modifications or short sales.

Each agreement under which we act as servicer generally specifies a standard of responsibility for actions taken by us in such capacity and provides protection against expenses and liabilities incurred by us when acting in compliance with the respective servicing agreements. However, if we commit a material breach of our obligations as servicer, we may be subject to termination if the breach is not cured within a specified period following notice. The standards governing servicing and the possible remedies for violations of such standards vary by investors. These standards and remedies are determined by servicing guides issued by the investors as well as the contract provisions established between the investors and the Bank. Remedies could include indemnification or repurchase of an affected loan. In the first quarter of 2011, we did not receive any indemnification or repurchase requests as a result of our servicing activities.

## Market Risk

Market risk is the potential of loss arising from adverse changes in interest rates and prices. We are exposed to market risk as a consequence of the normal course of conducting our business activities. Our market risk management process involves measuring, monitoring, controlling, and mitigating risks that can significantly impact our statements of income and condition. In this management process, market risks are balanced with expected returns in an effort to enhance earnings performance, while limiting volatility. The activities associated with these market risks are categorized into "trading" and "other than trading."

Our trading activities include foreign currency and foreign exchange contracts that expose us to a small degree of foreign currency risk. These transactions are primarily executed on behalf of customers. Our other than trading activities include normal business transactions that expose our balance sheet profile to varying degrees of market risk.

Our primary market risk exposure is interest rate risk.

## Interest Rate Risk

The objective of our interest rate risk management process is to optimize net interest income while operating within acceptable limits established for interest rate risk and maintaining adequate levels of funding and liquidity.

The potential cash flows, sales, or replacement value of many of our assets and liabilities, especially those that earn or pay interest, are sensitive to changes in the general level of interest rates. This interest rate risk arises primarily from our normal business activities of gathering deposits and extending loans. Many factors affect our exposure to changes in interest rates, such as general economic and financial conditions, customer preferences, historical pricing relationships, and repricing characteristics of financial instruments.

Our earnings are affected not only by general economic conditions, but also by the monetary and fiscal policies of the U.S. and its agencies, particularly the FRB. The monetary policies of the FRB can influence the overall growth of loans, investment securities, and deposits and the level of interest rates earned on assets and paid for liabilities. The nature and impact of future changes in monetary policies are generally not predictable.

In managing interest rate risk, we, through the Asset/Liability Management Committee ("ALCO"), measure short and longterm sensitivities to changes in interest rates. The ALCO, which is comprised of members of executive management, utilizes several techniques to manage interest rate risk, which include:

- adjusting balance sheet mix or altering the interest rate characteristics of assets and liabilities;
- changing product pricing strategies;
- modifying characteristics of the investment securities portfolio; or
- using derivative financial instruments.

The use of derivative financial instruments, as detailed in Note 10 to the Consolidated Financial Statements, has generally been limited. This is due to natural on-balance sheet hedges arising out of offsetting interest rate exposures from loans and investment securities with deposits and other interest-bearing liabilities. In particular, the investment securities portfolio is utilized to manage our interest rate exposure and sensitivity to within the guidelines and limits established by the ALCO. We utilize natural and offsetting hedges in an effort to reduce the need to employ off-balance sheet derivative financial instruments to hedge interest rate risk exposures. Expected movements in interest rates are also considered in managing interest rate risk. Thus, as interest rates change, we may use different techniques to manage interest rate risk.

A key element in our ongoing process to measure and monitor interest rate risk is the utilization of an asset/liability simulation model. The model is used to estimate and measure the balance sheet sensitivity to changes in interest rates. These estimates are based on assumptions on the behavior of loan and deposit pricing, repayment rates on mortgage-based assets, and principal amortization and maturities on other financial instruments. The model's analytics include the
effects of standard prepayment options on mortgages and customer withdrawal options for deposits. While such assumptions are inherently uncertain, we believe that these assumptions are reasonable. As a result, the simulation model attempts to capture the dynamic nature of the balance sheet.

We utilize net interest income simulations to analyze shortterm income sensitivities to changes in interest rates. Table 18 presents, as of March 31, 2011 and December 31, 2010, an estimate of the change in net interest income that would result from a gradual change in interest rates, moving in a parallel fashion over the entire yield curve, over the next 12-month period, relative to the measured base case scenario. The base case scenario assumes the balance sheet and interest rates are generally unchanged. Based on the net interest income simulation as of March 31, 2011, net interest income sensitivity to changes in interest rates as of March 31, 2011 was generally more sensitive to changes in interest rates compared to the sensitivity profile as of December 31, 2010. As a result of our strategy to shorten the investment portfolio's duration, net interest income is expected to increase as interest rates rise. Economic conditions and government intervention continue to result in interest rates remaining relatively low.

Net Interest Income Sensitivity Profile
Table 18

|  | Impact on Future Annual Net Interest Income |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (dollars in thousands) | March 31, 2011 |  |  | December 31, 2010 |  |  |  |  |  |  |
| Change in Interest Rates (basis points) |  |  |  |  |  |  |  |  |  |  |
| +200 | 5,872 | $1.6 \%$ | $\$$ | 3,048 |  |  |  |  |  |  |
| +100 |  | 4,652 | 1.2 | 3,139 |  |  |  |  |  |  |
| -100 | $(9,323)$ | $(2.5)$ | $(8,065)$ | $(2.0)$ |  |  |  |  |  |  |

To analyze the impact of changes in interest rates in a more realistic manner, non-parallel interest rate scenarios are also simulated. These non-parallel interest rate scenarios indicate that net interest income may decrease from the base case scenario should the yield curve flatten or become inverted for a period of time. Conversely, if the yield curve should steepen, net interest income may increase.

We also use the Market Value of Equity ("MVE") sensitivity analysis to estimate the net present value change in our net assets (i.e., assets, liabilities, and off-balance sheet instruments) from changes in interest rates. Our MVE was approximately $\$ 2.3$ billion as of March 31, 2011 and $\$ 2.1$ billion as of December 31, 2010 measured before taxes.

Table 19 presents, as of March 31, 2011 and December 31, 2010, an estimate of the pre-tax change in the MVE that would occur from an instantaneous 100 and 200 basis point increase or a 100 basis point decrease in interest rates, moving in a parallel fashion over the entire yield curve. The MVE sensitivity to rising rates decreased as of March 31, 2011 compared to December 31, 2010 as a result of our strategy to reduce the investment portfolio's duration, partially offset by a rise in interest rates during the first quarter of 2011. However, the MVE sensitivity to falling interest rates increased as of March 31, 2011 compared to December 31, 2010 as a result of our strategy to change the composition of our investment securities portfolio.

Market Value of Equity Sensitivity Profile
Table 19


## Liquidity Management

Liquidity is managed in an effort to provide continuous access to sufficient, reasonably priced funds. Funding requirements are impacted by loan originations and refinancings, deposit growth, liability issuances and settlements, and off-balance sheet funding commitments. We consider and comply with various regulatory guidelines regarding required liquidity levels and periodically monitor our liquidity position in light of the changing economic environment and customer activity. Based on periodic liquidity assessments, we may alter our asset, liability, and off-balance sheet positions. The ALCO monitors sources and uses of funds and modifies asset and liability positions as liquidity requirements change. This process, combined with our ability to raise funds in money and capital markets and through private placements, provides flexibility in managing the exposure to liquidity risk.

In an effort to satisfy our liquidity needs, we actively manage our assets and liabilities. We have immediate liquid resources in cash and noninterest-bearing deposits and funds sold. The potential sources of short-term liquidity include interestbearing deposits as well as the ability to sell certain assets including available-for-sale investment securities. Short-term liquidity is further enhanced by our ability to sell loans in the secondary market and to secure borrowings from the FRB and FHLB. Short-term liquidity is also generated from securities sold under agreements to repurchase, funds purchased, and short-term borrowings. Deposits have historically provided us with a long-term source of stable and relatively lower cost source of funding. Additional funding is available through the issuance of long-term debt.

We continued to maintain a strong liquidity position during the first quarter of 2011. Cash and cash equivalents were $\$ 647.8$ million, available-for-sale investment securities were $\$ 4.0$ billion, and total deposits were $\$ 9.9$ billion as of March 31, 2011. We continued to invest excess liquidity primarily in mortgage-backed securities issued by Ginnie Mae and in U.S. Treasury Notes. As of March 31, 2011, our available-for-sale investment securities portfolio was comprised of securities with an average base duration of less than three years.

We continue to evaluate the potential impact on liquidity management by regulatory proposals, including Basel III and those required under the Dodd-Frank Act, as they move closer to the final rule-making process.

## Capital Management

In our ongoing efforts to maximize shareholder value over time, we regularly review our capital management activities including the amount of earnings we retain in excess of cash dividends paid and the amount and pace of common stock repurchases. We also seek to maintain capital levels for the Company and the Bank at amounts in excess of the regulatory "well-capitalized" thresholds by an amount commensurate with our risk profile. Periodically, we may respond to market
conditions by implementing changes to our overall balance sheet positioning to manage our capital position.

The Company and the Bank are subject to regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can cause certain mandatory and discretionary actions by regulators that, if undertaken, could have a material effect on our financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Company and the Bank must meet specific capital guidelines that involve quantitative and qualitative measures. These measures were established by regulation to ensure capital adequacy. As of March 31, 2011, the Company and the Bank were "well capitalized" under this regulatory framework. There have been no conditions or events since March 31, 2011 that management believes have changed either the Company's or the Bank's capital classifications.

As previously noted, we reclassified at fair value approximately $\$ 2.2$ billion in available-for-sale investment securities to the held-to-maturity category in the first quarter of 2011. Generally, our longer duration investment securities were reclassified into the held-to-maturity category. The related unrealized after-tax gains of approximately $\$ 8.2$ million remained in accumulated other comprehensive income and will be amortized over the remaining life of the securities as an adjustment of yield.

As of March 31, 2011, shareholders' equity was $\$ 1.0$ billion, relatively unchanged from December 31, 2010. As of March 31, 2011, our Tier 1 capital ratio was $18.41 \%$, our Total Capital ratio was $19.68 \%$, our Tier 1 Leverage ratio was $7.16 \%$, and our ratio of Tangible Common Equity to RiskWeighted Assets was 19.04\%.

In the first quarter of 2011, we repurchased 442,500 shares of our common stock at an average cost per share of $\$ 46.93$, totaling $\$ 20.8$ million. From the beginning of our share repurchase program in July 2001 through March 31, 2011, we repurchased a total of 46.5 million shares of common stock and returned $\$ 1.66$ billion to our shareholders at an average cost of $\$ 35.66$ per share. As of March 31, 2011, remaining buyback authority under our share repurchase program was $\$ 43.1$ million of the total $\$ 1.70$ billion repurchase amount authorized by our Board of Directors. The actual amount and timing of future share repurchases, if any, will depend on market conditions, applicable SEC rules, and various other factors.

In April 2011, the Parent’s Board of Directors declared a quarterly cash dividend of $\$ 0.45$ per share on the Parent's outstanding shares. The dividend will be payable on June 14, 2011 to shareholders of record at the close of business on May 31, 2011.

In December 2010, the oversight body of the Basel Committee on Banking Supervision published the final Basel III rules on capital, leverage, and liquidity. Basel III requires financial
institutions to have more capital and a higher quality of capital. It does so by increasing the minimum regulatory capital ratios, narrowing the definition of capital, and requiring capital buffers. Basel III also imposes a leverage ratio requirement and liquidity standards.

Implementation of these new capital and liquidity requirements has created significant uncertainty with respect to the future requirements for financial institutions. We continue to monitor and evaluate the impact that Basel III may have on our capital ratios, based on our interpretation of the proposed requirements.

Table 20 presents our regulatory capital and ratios as of March 31, 2011 and December 31, 2010.

| Regulatory Capital and Ratios |  |  | Table 20 |  |
| :---: | :---: | :---: | :---: | :---: |
| (dollars in thousands) |  | $\begin{array}{r} \hline \text { Iarch 31, } \\ 2011 \\ \hline \end{array}$ |  | $\begin{array}{r} \hline \text { ember 31, } \\ 2010 \\ \hline \end{array}$ |
| Regulatory Capital |  |  |  |  |
| Shareholders' Equity | \$ | 996,225 | \$ | 1,011,133 |
| Less: Goodwill |  | 31,517 |  | 31,517 |
| Postretirement Benefit Liability Adjustments |  | 2,564 |  | 2,597 |
| Net Unrealized Gains on |  |  |  |  |
| Investment Securities |  | 27,021 |  | 46,521 |
| Other |  | 2,394 |  | 2,340 |
| Tier 1 Capital |  | 932,729 |  | 928,158 |
| Allowable Reserve for Credit Losses |  | 64,427 |  | 64,564 |
| Total Regulatory Capital | \$ | 997,156 | \$ | 992,722 |
| Risk-Weighted Assets | \$ | 5,065,817 | \$ | 5,076,909 |
| Key Regulatory Capital Ratios |  |  |  |  |
| Tier 1 Capital Ratio |  | 18.41 \% |  | 18.28 \% |
| Total Capital Ratio |  | 19.68 |  | 19.55 |
| Tier 1 Leverage Ratio |  | 7.16 |  | 7.15 |

## Use of Non-GAAP Financial Measures

The ratios "tangible common equity to tangible assets" and "tangible common equity to risk-weighted assets" are NonGAAP financial measures. The Company believes these measurements are useful for investors, regulators, management and others to evaluate capital adequacy and to compare against other financial institutions. Table 21 provides a reconciliation of these Non-GAAP financial measures with financial measures defined by GAAP.

| GAAP to Non-GAAP Reconciliation |  |  | Table 21 |  |
| :---: | :---: | :---: | :---: | :---: |
| (dollars in thousands) |  | $\begin{array}{r} \hline \text { March 31, } \\ 2011 \\ \hline \end{array}$ |  | $\begin{array}{r} \hline \text { cember 31, } \\ 2010 \\ \hline \end{array}$ |
| Total Shareholders' Equity | \$ | 996,225 | \$ | 1,011,133 |
| Less: Goodwill |  | 31,517 |  | 31,517 |
| Intangible Assets |  | 131 |  | 154 |
| Tangible Common Equity | \$ | 964,577 | \$ | 979,462 |
| Total Assets | \$ | 12,962,304 | \$ | 13,126,787 |
| Less: Goodwill |  | 31,517 |  | 31,517 |
| Intangible Assets |  | 131 |  | 154 |
| Tangible Assets | \$ | 12,930,656 | \$ | 13,095,116 |
| Risk-Weighted Assets, determined in accordance with prescribed regulatory requirements | \$ | 5,065,817 | \$ | 5,076,909 |
| Total Shareholders’ Equity to Total Assets |  | 7.69\% |  | 7.70\% |
| Tangible Common Equity to Tangible Assets (Non-GAAP) |  | 7.46\% |  | 7.48\% |
| Tier 1 Capital Ratio |  | 18.41\% |  | 18.28\% |
| Tangible Common Equity to RiskWeighted Assets (Non-GAAP) |  | 19.04\% |  | 19.29\% |

## Off-Balance Sheet Arrangements and Contractual Obligations

## Off-Balance Sheet Arrangements

We do not participate in transactions that generate relationships with unconsolidated entities or financial partnerships. We routinely sell residential mortgage loans to investors, with servicing rights retained. Our residential mortgage loans sold to third parties are generally sold on a non-recourse basis.

## Contractual Obligations

Our contractual obligations have not changed materially since previously reported in our Annual Report on Form 10-K for the year ended December 31, 2010.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk

See the "Market Risk" section of MD\&A.

## Item 4. Controls and Procedures

## Disclosure Controls and Procedures

The Company's management, including the Chief Executive Officer and Chief Financial Officer, evaluated the Company's disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) that are designed to ensure that information required to be disclosed by the Company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the U.S. Securities and Exchange Commission's rules and forms, and that such information is accumulated and communicated to the Company's management, including the Company’s Chief Executive Officer and Chief Financial Officer, to evaluate the effectiveness of the Company's disclosure controls and procedures as of March 31, 2011. Based on this evaluation, the Chief Executive Officer and Chief Financial Officer concluded that the Company’s disclosure controls and procedures were effective as of March 31, 2011.

Changes in Internal Control over Financial Reporting
There were no changes in the Company's internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) that occurred during the quarter ended March 31, 2011 that have materially affected or are reasonably likely to materially affect the Company's internal control over financial reporting.

## Part II - Other Information

## Item 1. Legal Proceedings

As previously disclosed in our Annual Report on Form 10-K, on February 15, 2011, the Bank was named a defendant in a purported class action lawsuit filed by plaintiffs Lodley and Tehani Taulava, on behalf of themselves and on behalf of all similarly situated customers of the Bank, in the Circuit Court of the First Circuit, State of Hawaii (Civil Case No. 11-1-0337-02). The complaint asserts claims relating to overdraft fees collected by the Bank. The plaintiffs seek monetary damages, restitution and declaratory relief from the Bank.

We are involved in various legal proceedings arising from normal business activities. We do not anticipate, at the present time, that the ultimate aggregate liability, if any, arising out of legal proceedings will have a material adverse effect on our financial position. However, we cannot presently determine whether or not any claims asserted against us or others to whom we may have indemnification obligations will have a material adverse effect on our results of operations in any future reporting period.

See Note 11 to the Consolidated Financial Statements for more information related to contingencies.

## Item 1A. Risk Factors

As a result of the natural disasters in Japan, the continued economic recovery in our markets in Hawaii and the Pacific Islands, both of which rely on tourism from Japan, is uncertain. Declines in tourism, which impact consumer and corporate spending, may contribute to deterioration in general economic conditions in our markets which could adversely impact us and our customers' operations.

Other than the additional risk factor noted above, there were no material changes from the risk factors set forth under Part I, Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2010.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

The Parent's repurchases of its common stock during the first quarter of 2011 were as follows:

## Issuer Purchases of Equity Securities

| Period | Total Number of Shares Purchased ${ }^{1}$ | Average Price Paid Per Share |  | Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs ${ }^{2}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| January 1-31, 2011 | 113,238 | \$ | 47.08 | 102,000 | \$ | 59,063,286 |
| February 1-28, 2011 | 147,129 |  | 47.26 | 140,000 |  | 52,445,902 |
| March 1-31, 2011 | 207,036 |  | 46.58 | 200,500 |  | 43,103,302 |
| Total | 467,403 | \$ | 46.92 | 442,500 |  |  |

[^3]
## Item 6. Exhibits

A list of exhibits to this Form $10-\mathrm{Q}$ is set forth on the Exhibit Index and is incorporated herein by reference.

## Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: April 18, 2011
Bank of Hawaii Corporation

By: /s/ Peter S. Ho
Peter S. Ho
Chairman of the Board,
Chief Executive Officer, and President

By: /s/ Kent T. Lucien

Kent T. Lucien
Chief Financial Officer

## Exhibit Index

## Exhibit Number

31.1 Certification of Chief Executive Officer Pursuant to Rule 13a-14(a) Under the Securities Exchange Act of 1934
31.2 Certification of Chief Financial Officer Pursuant to Rule 13a-14(a) Under the Securities Exchange Act of 1934

32 Certification of Chief Executive Officer and Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

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## Certification of Chief Executive Officer Pursuant to Rule 13a-14(a) Under the Securities Exchange Act of 1934

I, Peter S. Ho, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Bank of Hawaii Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit and risk committee of the registrant's board of directors:
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: April 18, 2011

> | /s/ Peter S. Ho |
| :--- |
| Peter S. Ho |
| Chairman of the Board, |
| Chief Executive Officer, and |
| President |

## Certification of Chief Financial Officer Pursuant to Rule 13a-14(a) Under the Securities Exchange Act of 1934

## I, Kent T. Lucien, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Bank of Hawaii Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit and risk committee of the registrant's board of directors:
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: April 18, 2011
/s/ Kent T. Lucien
Kent T. Lucien
Chief Financial Officer

## Certification of Chief Executive Officer and Chief Financial Officer <br> Pursuant to 18 U.S.C. Section 1350, as Adopted <br> Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

We hereby certify pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that the Form 10-Q of Bank of Hawaii Corporation for the quarterly period ended March 31, 2011 (the "Periodic Report"):

- fully complies with the requirements of Section 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934; and
- the information contained in the Periodic Report fairly presents, in all material respects, the financial condition and results of operations of Bank of Hawaii Corporation.

Date: April 18, 2011
/s/ Peter S. Ho
Peter S. Ho
Chairman of the Board,
Chief Executive Officer, and
President
/s/ Kent T. Lucien
Kent T. Lucien
Chief Financial Officer

The foregoing certification is being furnished solely pursuant to 18 U.S.C. Section 1350 and is not being filed as part of the Periodic Report or as a separate disclosure document.
boh-20110331.xml
boh-20110331.xsd
boh-20110331_cal.xml
boh-20110331_def.xml
boh-20110331_lab.xml
boh-20110331_pre.xml


[^0]:    The accompanying notes are an integral part of the Consolidated Financial Statements (Unaudited).

[^1]:    ${ }^{1}$ Comprised of other revolving credit and installment financing.

[^2]:    ${ }^{1}$ Excluded from non-performing assets was a contractually binding non-accrual loan held for sale of $\$ 7.5$ million as of March 31, 2011.
    ${ }^{2}$ Comprised of other revolving credit, installment, and lease financing.

[^3]:    ${ }^{1}$ During the first quarter of 2011, 24,903 shares were purchased from employees in connection with stock swaps, shares purchased for a deferred compensation plan, and income tax withholdings related to the vesting of restricted stock. These shares were not purchased as part of the publicly announced program. The shares were purchased at the closing price of the Parent's common stock on the dates of purchase.
    ${ }^{2}$ The share repurchase program was first announced in July 2001. As of March 31, 2011, $\$ 43.1$ million remained of the total $\$ 1.70$ billion total repurchase amount authorized by the Parent's Board of Directors under the share repurchase program. The program has no set expiration or termination date.

